Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status Deta	ails : VE16318						
							
Priority:	Low						
Created By:	Admin - Apurva Vajaria						
Complaint Mob. No. :	9167588545						
Technician Name	Siddhesh Chavan		Technician M	obile	8080922985		
Ticket Type :	Complain	Date & Time :	24-11-2025 04	:16:50			
Vendor Details :							
Company Name/Client Name :	Pioma Chemicals Andheri New Office	Customer's Mobile :	9167588545		Name :	Vaibhav Do	
Address:	-						
Mumbai , , , , Maha	arashtra						
AMC Details :							
Expiry Date :	01-01-1970 05:30:0	00	Type:				
Product Name:	Access	ccess					
Complain:	1)Lock of 2nd door (back side of Reception) is not working 2)CCTV/Access/phone timing issue 3)Phone some calling issue also						
Technician Comment :	2nd door lock issue	2nd door lock issue resolved because lock MCP puss and issue resolved and working OK					
Complain Operator :	Desktop - Apurva Va	esktop - Apurva Vajaria					
Remark:	2nd door lock issue	resolved because loc	k MCP puss and	issue r	resolved and wo	orking OK	
Status History :	Date Time	Technician Name	Status	Remark		Sign	
	27-11-2025 03:25:02	Siddhesh Chavan	Completed	resolv MCP p	ed because lock ouss and issue	x Bhpl	
	27-11-2025 11:05:42	Siddhesh Chavan	New			-	
	24-11-2025 05:06:11	Siddhesh Chavan	Work Pending	lock w	ork pending phone	e Oj	
	24-11-2025 04:17:02	Siddhesh Chavan	New			-	
Previous	Date Time	Technician Name			Remark		
:	06-11-2025 10:01:15	SantoshPathak	Vijay sir given online support and IP Details changed work in grandstream system done				
	05-11-2025 10:58:01	Siddhesh Chavan					
Complain : Technician Comment : Complain Operator : Remark : Status History :	3)Phone some calling 2nd door lock issue Desktop - Apurva Va 2nd door lock issue Date Time 27-11-2025 03:25:02 27-11-2025 05:06:11 24-11-2025 04:17:02 Date Time 06-11-2025 10:01:15	resolved because localisms resolved because loca	ck MCP puss and Status Completed New Work Pending New Vijay sir given onl	issue r 2nd de resolv MCP r resolv Cctv v lock w calling	issue resolved and working OF Remark 2nd door lock issue resolved because lock MCP puss and issue resolved and working OK Cctv working pending lock work pending phone calling issue solved Remark ne support and IP Details changed w		