## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| E: valiablisecure@yali           | 00.00.111  |                        |  |  |        |               |
|----------------------------------|--|------------------------|--|--|--------|---------------|
| Service Status Det               | tails : VE12919  |                        |  |  |        |               |
| Priority:                        | Low  |                        |  |  |        |               |
| Created By:                      | Admin - Apurva Vajaria   |                        |  |  |        |               |
| Complaint Mob.                   | 9167588545   |                        |  |  |        |               |
| Technician<br>Name :             | Ravi Rajbhar   |                        | Technicia:   | Technician Mobile 8080922965   |        |               |
| Ticket Type :                    | Complain   | Date & Time :          | 08-10-2024 10:34:13  |  | -      |               |
| Vendor Details :                 |  |                        |  |  |        |               |
| Company<br>Name/Client Name<br>: | Vimla Villa<br>Vaibhav Sir<br>Home   | Customer's Mobile<br>: | 9167588545   |  | Name : | Vaibhav Doshi |
| Address :                        |  |                        |  |  |        |               |
| Mumbai , , , , Mal               | narashtra  |                        |  |  |        |               |
| AMC Details :                    |  |                        |  |  |        |               |
| Expiry Date :                    | 01-01-1970 05:30:0   | 00                     | Type:  |  |        |               |
| <b>Product Name:</b>             | Intercom   |                        |  |  |        |               |
| Complain:                        | 4-5 intercom line not working  |                        |  |  |        |               |
| Technician<br>Comment :          | Ground floor and 1st floor 2nd floor and 3rd floor intercom check all ok working done And one kitchen instrument issue need to change And 2nd floor two rj 11 4 pin canector required bcz cable faulty |                        |  |  |        |               |
| Complain<br>Operator :           | Desktop - Apurva Vajaria   |                        |  |  |        |               |
| Remark:                          | Ground floor and 1st floor 2nd floor and 3rd floor intercom check all ok working done And one kitchen instrument issue need to change And 2nd floor two rj 11 4 pin canector required bcz cable faulty |                        |  |  |        |               |
| Status History :                 | Date Time  | Technician Name        | Status   | Remark   |        | Sign          |
|                                  | 09-10-2024<br>01:06:45   | Ravi Rajbhar           | Completed  | Ground floor and 1st floor 2nd floor and 3rd floor intercom check all ok working done And one kitchen instrument issue need to change And 2nd floor two rj 11 4 pin canector required bcz cable faulty |        | ותחחו         |
|                                  | 09-10-2024<br>10:50:32   | Ravi Rajbhar           | New  |  |        | -             |
|                                  | 08-10-2024<br>10:34:20   | Ravi Rajbhar           | New  |  |        | -             |
| Previous<br>Complain             | Date time - Liechnician Name I - Kemark - Kemark   |                        |  |  |        |               |
| History:                         | 21-10-2024 04:55:01  | Sonu Kumar             | Hall camera offline issue resolved working ok and Playback issue resolved working ok |  |        |               |
|                                  | 07-10-2024 03:14:26  | Ravi Rajbhar           | Kitchen cmaera angle seting done and ok working done                                 |  |        |               |