

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2810</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|----------------------------|-----------|-----------------|--------|---------------------|----------------------|----------------------------------------|---------------------|-----------|---------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9167588545                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                        | <b>Technician Mobile :</b>                                                                                                                  | 8080922985                                                                            |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>               | 11-03-2021 10:53:56                                                                                                                         |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Pioma Chemicals Vile Parle                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Customer's Mobile :                    | 9167588545                                                                                                                                  | Name :                                                                                | Vaibhav Doshi - Kanti Bhai |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                        | Type :                                                                                                                                      |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | some cameras issue and reset password of dvr                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | online config done in vaibhav sir's cell and laptop, recording from 23 Feb to current date, Password reset complete. all camera working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | online config done in vaibhav sir's cell and laptop, recording from 23 Feb to current date, Password reset complete. all camera working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-03-2021 11:18:12</td><td>Siddhesh Chavan</td><td>Completed</td><td>online config done in vaibhav sir's cell and laptop, recording from 23 Feb to current date, Password reset complete. all camera working ok.</td><td></td></tr><tr><td>12-03-2021 04:51:41</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>11-03-2021 10:54:09</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>11-03-2021 10:53:56</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                        |                                                                                                                                             |                                                                                       |                            | Date Time | Technician Name | Status | Remark              | Sign                 | 13-03-2021 11:18:12                    | Siddhesh Chavan     | Completed | online config done in vaibhav sir's cell and laptop, recording from 23 Feb to current date, Password reset complete. all camera working ok. |  | 12-03-2021 04:51:41 | Siddhesh Chavan | New |  | - | 11-03-2021 10:54:09 | Siddhesh Chavan | New |  | - | 11-03-2021 10:53:56 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                 | Remark                                                                                                                                      | Sign                                                                                  |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 13-03-2021 11:18:12                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                              | online config done in vaibhav sir's cell and laptop, recording from 23 Feb to current date, Password reset complete. all camera working ok. |  |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 12-03-2021 04:51:41                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                    |                                                                                                                                             | -                                                                                     |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 11-03-2021 10:54:09                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                    |                                                                                                                                             | -                                                                                     |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 11-03-2021 10:53:56                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                    |                                                                                                                                             | -                                                                                     |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-07-2023 03:13:54</td><td>Kalpesh SubhashGurav</td><td>102 Extention Forwarding Issue Solved.</td></tr><tr><td>11-07-2023 12:57:54</td><td></td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                        |                                                                                                                                             |                                                                                       |                            | Date Time | Technician Name | Remark | 26-07-2023 03:13:54 | Kalpesh SubhashGurav | 102 Extention Forwarding Issue Solved. | 11-07-2023 12:57:54 |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                 |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 26-07-2023 03:13:54                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 102 Extention Forwarding Issue Solved. |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 11-07-2023 12:57:54                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                        |                                                                                                                                             |                                                                                       |                            |           |                 |        |                     |                      |                                        |                     |           |                                                                                                                                             |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |