

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12163</b> |                                                                                                                                                                                                                                                                                                     |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|----------------------------|--------|----------------------------|-----------|-----------------|--------|---------------------|-----------------|---------------------|---------------------|-----------------|------------------------------------------------------------------------|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                 |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                              |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Complaint Mob. No. :</b>             | 9167588545                                                                                                                                                                                                                                                                                          |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Technician Name :</b>                |                                                                                                                                                                                                                                                                                                     |                                                                        | <b>Technician Mobile :</b> |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                               | 16-07-2024 05:34:28        |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                     |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| Company Name/Client Name :              | Pioma Chemicals Vile Parle                                                                                                                                                                                                                                                                          | Customer's Mobile :                                                    | 9167588545                 | Name : | Vaibhav Doshi - Kanti Bhai |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                     |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                     |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                     |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                 |                                                                        | <b>Type :</b>              |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Product Name :</b>                   | EPABX                                                                                                                                                                                                                                                                                               |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Complain :</b>                       | Some phone line name need to change                                                                                                                                                                                                                                                                 |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                     |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                            |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Remark :</b>                         |                                                                                                                                                                                                                                                                                                     |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Status History :</b>                 | <table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>01-01-1970 05:30:00</td><td></td><td></td><td></td><td>-</td></tr></table>                                                                                                             |                                                                        |                            |        |                            | Date Time | Technician Name | Status | Remark              | Sign            | 01-01-1970 05:30:00 |                     |                 |                                                                        | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                     | Status                                                                 | Remark                     | Sign   |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| 01-01-1970 05:30:00                     |                                                                                                                                                                                                                                                                                                     |                                                                        |                            | -      |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| <b>Previous Complain History :</b>      | <table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>03-01-2025 10:24:09</td><td>Siddhesh Chavan</td><td></td></tr><tr><td>31-12-2024 10:15:20</td><td>Siddhesh Chavan</td><td>Telephonic support given by siddhesh on 31.12.2024 and issue resolved.</td></tr></table> |                                                                        |                            |        |                            | Date Time | Technician Name | Remark | 03-01-2025 10:24:09 | Siddhesh Chavan |                     | 31-12-2024 10:15:20 | Siddhesh Chavan | Telephonic support given by siddhesh on 31.12.2024 and issue resolved. |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                     | Remark                                                                 |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| 03-01-2025 10:24:09                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                     |                                                                        |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |
| 31-12-2024 10:15:20                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                     | Telephonic support given by siddhesh on 31.12.2024 and issue resolved. |                            |        |                            |           |                 |        |                     |                 |                     |                     |                 |                                                                        |   |