

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9211</b> |                                                                                                                                                                                                                                                                                                                                        |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|----------------------------|------------|-----------|-----------|-----------------|--------|---------------------|--------------|-----------------------------------------------------------------------------------------------------------------|---------------------|--------------|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                    |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                 |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Complaint Mob. No. :</b>            | 9820715724                                                                                                                                                                                                                                                                                                                             |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Technician Name :</b>               | Santosh Pathak                                                                                                                                                                                                                                                                                                                         |                                                                                                                 | <b>Technician Mobile :</b> | 8080922980 |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                                                        | 19-08-2023 11:46:08        |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                        |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| Company Name/Client Name :             | Mittal Court                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :                                                                                             | 9820715724                 | Name :     | Umesh Sir |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                        |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                        |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                        |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                    |                                                                                                                 | Type :                     |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                   |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Complain :</b>                      | 15th floor new CCTV setup survey need to do                                                                                                                                                                                                                                                                                            |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                        |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                               |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                        |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Status History :</b>                | <table><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr><tr><td>19-08-2023 06:07:09</td><td>SantoshPathak</td><td>New</td><td></td><td>-</td></tr></table>                                                                                                                                |                                                                                                                 |                            |            |           | Date Time | Technician Name | Status | Remark              | Sign         | 19-08-2023 06:07:09                                                                                             | SantoshPathak       | New          |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                        | Status                                                                                                          | Remark                     | Sign       |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| 19-08-2023 06:07:09                    | SantoshPathak                                                                                                                                                                                                                                                                                                                          | New                                                                                                             |                            | -          |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| <b>Previous Complain History :</b>     | <table><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr><tr><td>08-08-2023 10:11:11</td><td>Ravi Rajbhar</td><td>two camera no video issue resloved and ok working camera side criping with ip change one canera then ok working</td></tr><tr><td>24-07-2023 10:48:32</td><td>Ravi Rajbhar</td><td></td></tr></table> |                                                                                                                 |                            |            |           | Date Time | Technician Name | Remark | 08-08-2023 10:11:11 | Ravi Rajbhar | two camera no video issue resloved and ok working camera side criping with ip change one canera then ok working | 24-07-2023 10:48:32 | Ravi Rajbhar |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                        | Remark                                                                                                          |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| 08-08-2023 10:11:11                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                           | two camera no video issue resloved and ok working camera side criping with ip change one canera then ok working |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |
| 24-07-2023 10:48:32                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                           |                                                                                                                 |                            |            |           |           |                 |        |                     |              |                                                                                                                 |                     |              |  |   |