

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3910</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------|----------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|----------------------|----------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820715724                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                              | <b>Technician Mobile :</b>                   | 8080922985                                                                            |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                     | 27-09-2021 10:50:57                          |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Mittal Court                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :                          | 9820715724                                   | Name :                                                                                | Umesh Sir |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                              | Type :                                       |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | extension no. 21 programming to be done - parallel connection                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | 21 no port conction done and 2 phone connect                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | 21 no port conction done and 2 phone connect                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-09-2021 01:08:34</td><td>Siddhesh Chavan</td><td>Completed</td><td>21 no port conction done and 2 phone connect</td><td></td></tr><tr><td>27-09-2021 10:53:35</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>27-09-2021 10:50:57</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                              |                                              |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign         | 27-09-2021 01:08:34 | Siddhesh Chavan     | Completed            | 21 no port conction done and 2 phone connect |  | 27-09-2021 10:53:35 | Siddhesh Chavan | New |  | - | 27-09-2021 10:50:57 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                       | Remark                                       | Sign                                                                                  |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 27-09-2021 01:08:34                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Completed                                    | 21 no port conction done and 2 phone connect |  |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 27-09-2021 10:53:35                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                          |                                              | -                                                                                     |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 27-09-2021 10:50:57                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | New                                          |                                              | -                                                                                     |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-07-2023 10:48:32</td><td>Ravi Rajbhar</td><td></td></tr><tr><td>08-06-2023 11:32:37</td><td>Kalpesh SubhashGurav</td><td>CCTV/ EPABX PPM Done. Camera Servicing Done.</td></tr></tbody></table>                                                                                                                                                                                                                                                             |                                              |                                              |                                                                                       |           | Date Time | Technician Name | Remark | 24-07-2023 10:48:32 | Ravi Rajbhar |                     | 08-06-2023 11:32:37 | Kalpesh SubhashGurav | CCTV/ EPABX PPM Done. Camera Servicing Done. |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                       |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 24-07-2023 10:48:32                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                              |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 08-06-2023 11:32:37                    | Kalpesh SubhashGurav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | CCTV/ EPABX PPM Done. Camera Servicing Done. |                                              |                                                                                       |           |           |                 |        |                     |              |                     |                     |                      |                                              |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |