




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE13316																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820715724																								
Technician Name :	Rahul Mhapralkar		Technician Mobile :	9168762949																					
Ticket Type :	Complain	Date & Time :	19-11-2024 02:49:18																						
Vendor Details :																									
Company Name/Client Name :	Mittal Court	Customer's Mobile :	9820715724	Name :	Umesh Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	6th floor 5 cameras and 15th floor 2 cameras offline																								
Technician Comment :	Cctv camera issue resolved and now working normally.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Cctv camera issue resolved and now working normally.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-11-2024 06:55:39</td><td>Rahul Mhapralkar</td><td>Completed</td><td>Cctv camera issue resolved and now working normally.</td><td></td></tr><tr><td>21-11-2024 12:16:35</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr><tr><td>19-11-2024 02:50:01</td><td>Rahul Mhapralkar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-11-2024 06:55:39	Rahul Mhapralkar	Completed	Cctv camera issue resolved and now working normally.		21-11-2024 12:16:35	Rahul Mhapralkar	New		-	19-11-2024 02:50:01	Rahul Mhapralkar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-10-2024 10:45:20</td><td>PravinJagade</td><td>Main door 1 camera off issue resolved working done. Work complete</td></tr><tr><td>10-10-2024 04:23:14</td><td>Ravi Rajbhar</td><td>15 th floor cmaera one cmaera light continues on then restart poe switch and ok working done but under observation going on And 6 floor ppm done off cctv and epbax system all ok working done And urvil sir cabin instrument issue need to change</td></tr></tbody></table>					Date Time	Technician Name	Remark	28-10-2024 10:45:20	PravinJagade	Main door 1 camera off issue resolved working done. Work complete	10-10-2024 04:23:14	Ravi Rajbhar	15 th floor cmaera one cmaera light continues on then restart poe switch and ok working done but under observation going on And 6 floor ppm done off cctv and epbax system all ok working done And urvil sir cabin instrument issue need to change											
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