## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

E. vanabiisecure@yanot						
Service Status Deta	ils: VE12909					
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob.	9820715724					
Technician Name	Sonu Kumar		Technician :	echnician Mobile 845401644		
Ticket Type :	Complain 1	Date & Time :	07-10-2024 11:08:57			
<b>Vendor Details :</b>			•			
Company Name/Client Name :	Mittal Court :	Customer's Mobile	9820715724		Name:	Umesh Sir
Address:	-				_	
Mumbai , , , , Maha	rashtra					
AMC Details :						
Expiry Date :	01-01-1970 05:30:0	01-1970 05:30:00		Type:		
<b>Product Name:</b>	Access					
Complain:	biometric access not working					
Technician Comment :	Bio matric accses not working issue resolved working ok and 1 camera off issue resolved working ok					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	Bio matric accses not working issue resolved working ok and 1 camera off issue resolved working ok					
Status History :	Date Time	Technician Name	Status		Remark	Sign
	07-10-2024 12:13:59	Sonu Kumar	Completed  Bio matric accses not working issue resolved working ok and 1 camera off issue resolved working ok		W	
	07-10-2024 11:09:04	Sonu Kumar	New			-
Previous	Date Time Technician Name Remark					
Complain History :	10-10-2024 04:23:14	Ravi Rajbhar	15 th floor cmaera one cmaera light continues on then restart poe switch and ok working done but under observation going on And 6 floor ppm done off cctv and epbax system all ok working done And urvil sir cabin instrument issue need to change			
	04-10-2024 01:18:59	Sonu Kumar	2 bio matric device swiping done date time issue resolved working ok			