




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI48</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Shubham Infotech																													
<b>Complaint Mob. No. :</b>																														
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	23-11-2019 10:00:07																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Government Central Press	<b>Customer's Mobile :</b>		<b>Name :</b>	Umesh Sir																									
<b>Address :</b>																														
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	29-09-2020 12:00:00		<b>Type :</b>	Comprehensive																										
<b>Product Name :</b>	Desktop Computer																													
<b>Complain :</b>	machine installation																													
<b>Technician Comment :</b>	c disk data backup and c disk format new Windows 7 installed all basic software installed printer driver install print working ok																													
<b>Complain Operator :</b>	Desktop - Shubham Infotech																													
<b>Remark :</b>	c disk data backup and c disk format new Windows 7 installed all basic software installed printer driver install print working ok																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-11-2019 03:08:32</td><td>Harshal Gujar</td><td>Completed</td><td>c disk data backup and c disk format new Windows 7 installed all basic software installed printer driver install print working ok</td><td></td></tr><tr><td>23-11-2019 10:00:20</td><td>Harshal Gujar</td><td>In Progress</td><td></td><td>-</td></tr><tr><td>23-11-2019 10:00:16</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>23-11-2019 10:00:07</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-11-2019 03:08:32	Harshal Gujar	Completed	c disk data backup and c disk format new Windows 7 installed all basic software installed printer driver install print working ok		23-11-2019 10:00:20	Harshal Gujar	In Progress		-	23-11-2019 10:00:16	Harshal Gujar	New		-	23-11-2019 10:00:07	Harshal Gujar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-11-2019 10:40:27</td><td>Vishal Dodekar</td><td>complete</td></tr><tr><td>21-11-2019 10:00:54</td><td>Vishal Dodekar</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	22-11-2019 10:40:27	Vishal Dodekar	complete	21-11-2019 10:00:54	Vishal Dodekar																	
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