







Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI459																																			
Priority :	Low																																		
Created By :	Admin - Shubham Infotech																																		
Complaint Mob. No. :																																			
Technician Name :	Pratik Jadhav		Technician Mobile :	8793640553																															
Ticket Type :	Complain	Date & Time :	16-02-2021 04:55:39																																
Vendor Details :																																			
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir																														
Address :																																			
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																																			
AMC Details :																																			
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive																															
Product Name :	Desktop Computer																																		
Complain :	dell New Machine Problem																																		
Technician Comment :	re install os and restore backup machine work properly another machine install basic softwares																																		
Complain Operator :	Desktop - Shubham Infotech																																		
Remark :	re install os and restore backup machine work properly another machine install basic softwares																																		
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-02-2021 04:31:18</td><td>PratikJadhav</td><td>Completed</td><td>re install os and restore backup machine work properly another machine install basic softwares</td><td></td></tr><tr><td>17-02-2021 12:53:00</td><td>PratikJadhav</td><td>New</td><td></td><td>-</td></tr><tr><td>16-02-2021 04:59:26</td><td>PratikJadhav</td><td>Work Pending</td><td>did not connect with dell customer care machine in warranty. restart blue dump</td><td></td></tr><tr><td>16-02-2021 04:55:49</td><td>PratikJadhav</td><td>New</td><td></td><td>-</td></tr><tr><td>16-02-2021 04:55:39</td><td>PratikJadhav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-02-2021 04:31:18	PratikJadhav	Completed	re install os and restore backup machine work properly another machine install basic softwares		17-02-2021 12:53:00	PratikJadhav	New		-	16-02-2021 04:59:26	PratikJadhav	Work Pending	did not connect with dell customer care machine in warranty. restart blue dump		16-02-2021 04:55:49	PratikJadhav	New		-	16-02-2021 04:55:39	PratikJadhav	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-02-2021 12:51:26</td><td>PratikJadhav</td><td></td></tr><tr><td>30-06-2020 01:26:49</td><td>Harshal Gujar</td><td>all machine checking and scanning</td></tr></tbody></table>					Date Time	Technician Name	Remark	17-02-2021 12:51:26	PratikJadhav		30-06-2020 01:26:49	Harshal Gujar	all machine checking and scanning																					
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