




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

| Service Status Details : SI319 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|--|--|---|-----------|-----------|-----------------|--------|---------------------|----------------|---------------------|---------------------|----------------|--|---|---------------------|---------------|-----|--|---|---------------------|---------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Shubham Infotech | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Harshal Gujar | | Technician Mobile : | 7710866227 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 28-02-2020 12:12:34 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Government Central Press | Customer's Mobile : | | Name : | Umesh Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 29-09-2020 12:00:00 | | Type : | Comprehensive | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Desktop Computer | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | visit | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | machine backdated System restore machine working ok.and printer driver installed | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Shubham Infotech | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | machine backdated System restore machine working ok.and printer driver installed | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-03-2020 10:42:13</td><td>Harshal Gujar</td><td>Completed</td><td>machine backdated System restore machine working ok.and printer driver installed</td><td></td></tr><tr><td>28-02-2020 12:12:51</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>28-02-2020 12:12:35</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 02-03-2020 10:42:13 | Harshal Gujar | Completed | machine backdated System restore machine working ok.and printer driver installed |  | 28-02-2020 12:12:51 | Harshal Gujar | New | | - | 28-02-2020 12:12:35 | Harshal Gujar | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-03-2020 10:03:43</td><td>Vishal Dodekar</td><td></td></tr><tr><td>29-02-2020 11:58:49</td><td>Vishal Dodekar</td><td>windows problem (windows installation , basic software installation, print connection,</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 02-03-2020 10:03:43 | Vishal Dodekar | | 29-02-2020 11:58:49 | Vishal Dodekar | windows problem (windows installation , basic software installation, print connection, | | | | | | | | | | | |
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