




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI316																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	27-02-2020 09:57:00																						
Vendor Details :																									
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	visit																								
Technician Comment :	machine problem full machine check disk machine working ok																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	machine problem full machine check disk machine working ok																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-02-2020 09:31:31</td><td>Harshal Gujar</td><td>Completed</td><td>machine problem full machine check disk machine working ok</td><td></td></tr><tr><td>27-02-2020 03:17:43</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>27-02-2020 09:57:00</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-02-2020 09:31:31	Harshal Gujar	Completed	machine problem full machine check disk machine working ok		27-02-2020 03:17:43	Harshal Gujar	New		-	27-02-2020 09:57:00	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-02-2020 12:12:34</td><td>Harshal Gujar</td><td></td></tr><tr><td>26-02-2020 10:05:28</td><td>Harshal Gujar</td><td>1)ms office 2010 problem uninstall and new ms office 2007 install. 2)ism problem uninstall and reinstall ism6.3 problem solved.</td></tr></tbody></table>					Date Time	Technician Name	Remark	28-02-2020 12:12:34	Harshal Gujar		26-02-2020 10:05:28	Harshal Gujar	1)ms office 2010 problem uninstall and new ms office 2007 install. 2)ism problem uninstall and reinstall ism6.3 problem solved.											
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