




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

| Service Status Details : SI314 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|--|---|---|---|-----------|-----------|-----------------|--------|---------------------|---------------|---------------------|---------------------|---------------|---|---|---------------------|---------------|-----|--|---|---------------------|---------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Shubham Infotech | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Harshal Gujar | | Technician Mobile : | 7710866227 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 26-02-2020 10:05:28 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Government Central Press | Customer's Mobile : | | Name : | Umesh Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 29-09-2020 12:00:00 | | Type : | Comprehensive | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Desktop Computer | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | visit | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 1)ms office 2010 problem uninstall and new ms office 2007 install. 2)ism problem uninstall and reinstall ism6.3 problem solved. | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Shubham Infotech | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | 1)ms office 2010 problem uninstall and new ms office 2007 install. 2)ism problem uninstall and reinstall ism6.3 problem solved. | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-02-2020 10:07:36</td><td>Harshal Gujar</td><td>Completed</td><td>1)ms office 2010 problem uninstall and new ms office 2007 install. 2)ism problem uninstall and reinstall ism6.3 problem solved.</td><td></td></tr><tr><td>26-02-2020 10:05:38</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>26-02-2020 10:05:29</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 27-02-2020 10:07:36 | Harshal Gujar | Completed | 1)ms office 2010 problem uninstall and new ms office 2007 install. 2)ism problem uninstall and reinstall ism6.3 problem solved. |  | 26-02-2020 10:05:38 | Harshal Gujar | New | | - | 26-02-2020 10:05:29 | Harshal Gujar | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | | | | | | |
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| 26-02-2020 10:05:38 | Harshal Gujar | New | | - | | | | | | | | | | | | | | | | | | | | | |
| 26-02-2020 10:05:29 | Harshal Gujar | New | | - | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>27-02-2020 09:57:00</td><td>Harshal Gujar</td><td></td></tr><tr><td>25-02-2020 10:20:20</td><td>Harshal Gujar</td><td>1)ms office 2010 problem uninstall and reinstall ms office problem solve. 2) network problem 1 connector crimping connect on router problem solved.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 27-02-2020 09:57:00 | Harshal Gujar | | 25-02-2020 10:20:20 | Harshal Gujar | 1)ms office 2010 problem uninstall and reinstall ms office problem solve. 2) network problem 1 connector crimping connect on router problem solved. | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | |
| 27-02-2020 09:57:00 | Harshal Gujar | | | | | | | | | | | | | | | | | | | | | | | | |
| 25-02-2020 10:20:20 | Harshal Gujar | 1)ms office 2010 problem uninstall and reinstall ms office problem solve. 2) network problem 1 connector crimping connect on router problem solved. | | | | | | | | | | | | | | | | | | | | | | | |