




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI307																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	19-02-2020 11:30:53																						
Vendor Details :																									
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	visit																								
Technician Comment :	1)machine problem HDD power and sata cable reconnect on machine. 2) network problem IP address change machine problem solved. 3)4 connector crimping connect on cable router and router configuration problem solved.																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	1)machine problem HDD power and sata cable reconnect on machine. 2) network problem IP address change machine problem solved. 3)4 connector crimping connect on cable router and router configuration problem solved.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-02-2020 10:22:05</td><td>Harshal Gujar</td><td>Completed</td><td>1)machine problem HDD power and sata cable reconnect on machine. 2) network problem IP address change machine problem solved. 3)4 connector crimping connect on cable router and router configuration problem solved.</td><td></td></tr><tr><td>19-02-2020 11:31:38</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>19-02-2020 11:30:54</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-02-2020 10:22:05	Harshal Gujar	Completed	1)machine problem HDD power and sata cable reconnect on machine. 2) network problem IP address change machine problem solved. 3)4 connector crimping connect on cable router and router configuration problem solved.		19-02-2020 11:31:38	Harshal Gujar	New		-	19-02-2020 11:30:54	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-02-2020 10:29:50</td><td>Harshal Gujar</td><td></td></tr><tr><td>18-02-2020 10:57:55</td><td>Harshal Gujar</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	20-02-2020 10:29:50	Harshal Gujar		18-02-2020 10:57:55	Harshal Gujar												
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