




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI301																														
Priority :	Low																													
Created By :	Admin - Shubham Infotech																													
Complaint Mob. No. :																														
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																										
Ticket Type :	Complain	Date & Time :	17-02-2020 10:10:30																											
Vendor Details :																														
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir																									
Address :																														
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																														
AMC Details :																														
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive																										
Product Name :	Desktop Computer																													
Complain :	VISIT																													
Technician Comment :	all in one machine problem open all in one machine HDD power and sata cable reconnect. machine working ok.																													
Complain Operator :	Desktop - Shubham Infotech																													
Remark :	all in one machine problem open all in one machine HDD power and sata cable reconnect. machine working ok.																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-02-2020 09:47:10</td><td>Harshal Gujar</td><td>Completed</td><td>all in one machine problem open all in one machine HDD power and sata cable reconnect. machine working ok.</td><td></td></tr><tr><td>17-02-2020 10:10:41</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-02-2020 10:10:38</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-02-2020 10:10:31</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-02-2020 09:47:10	Harshal Gujar	Completed	all in one machine problem open all in one machine HDD power and sata cable reconnect. machine working ok.		17-02-2020 10:10:41	Harshal Gujar	New		-	17-02-2020 10:10:38	Harshal Gujar	New		-	17-02-2020 10:10:31	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-02-2020 10:57:55</td><td>Harshal Gujar</td><td></td></tr><tr><td>15-02-2020 09:52:22</td><td>Harshal Gujar</td><td>HDD problem change HDD and installation on all in one machine . old HDD data backup to new HDD and new Windows 7 installed all basic software install sharp printer driver install and connect on 2 nd machine HDD problem solved machine working. ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-02-2020 10:57:55	Harshal Gujar		15-02-2020 09:52:22	Harshal Gujar	HDD problem change HDD and installation on all in one machine . old HDD data backup to new HDD and new Windows 7 installed all basic software install sharp printer driver install and connect on 2 nd machine HDD problem solved machine working. ok.																
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