




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI297</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Shubham Infotech																								
<b>Complaint Mob. No. :</b>																									
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-02-2020 09:52:22																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir																				
<b>Address :</b>																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive																					
<b>Product Name :</b>	Desktop Computer																								
<b>Complain :</b>	Visit																								
<b>Technician Comment :</b>	HDD problem change HDD and installation on all in one machine . old HDD data backup to new HDD and new Windows 7 installed all basic software install sharp printer driver install and connect on 2 nd machine HDD problem solved machine working. ok.																								
<b>Complain Operator :</b>	Desktop - Shubham Infotech																								
<b>Remark :</b>	HDD problem change HDD and installation on all in one machine . old HDD data backup to new HDD and new Windows 7 installed all basic software install sharp printer driver install and connect on 2 nd machine HDD problem solved machine working. ok.																								
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-02-2020 10:10:30</td><td>Harshal Gujar</td><td></td></tr><tr><td>14-02-2020 10:00:48</td><td>Harshal Gujar</td><td>all machine checking and scanning machine working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	17-02-2020 10:10:30	Harshal Gujar		14-02-2020 10:00:48	Harshal Gujar	all machine checking and scanning machine working ok											
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