




Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI275																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	05-02-2020 12:21:08																						
Vendor Details :																									
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	visit																								
Technician Comment :	1) store dept machine power button on machine then started 2) digital Dept Windows problem Windows repair But not work. then c disk data backup and c disk format new Windows 7 install all basic software installed																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	1) store dept machine power button on machine then started 2) digital Dept Windows problem Windows repair But not work. then c disk data backup and c disk format new Windows 7 install all basic software installed																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-02-2020 09:49:25</td><td>Harshal Gujar</td><td>Completed</td><td>1) store dept machine power button on machine then started 2) digital Dept Windows problem Windows repair But not work. then c disk data backup and c disk format new Windows 7 install all basic software installed</td><td></td></tr><tr><td>05-02-2020 12:21:18</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>05-02-2020 12:21:09</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-02-2020 09:49:25	Harshal Gujar	Completed	1) store dept machine power button on machine then started 2) digital Dept Windows problem Windows repair But not work. then c disk data backup and c disk format new Windows 7 install all basic software installed		05-02-2020 12:21:18	Harshal Gujar	New		-	05-02-2020 12:21:09	Harshal Gujar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-02-2020 10:34:51</td><td>Vishal Dodekar</td><td></td></tr><tr><td>04-02-2020 10:08:53</td><td>Harshal Gujar</td><td>machine check disk and temp files deleted ,scanning machine working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	06-02-2020 10:34:51	Vishal Dodekar		04-02-2020 10:08:53	Harshal Gujar	machine check disk and temp files deleted ,scanning machine working ok.											
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