

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI259																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Vishal Dodekar		Technician Mobile :	7021012768																					
Ticket Type :	Complain	Date & Time :	30-01-2020 10:08:49																						
Vendor Details :																									
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	visit																								
Technician Comment :	ms office word problems solve , machine not working problem solve , network sharing																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	ms office word problems solve , machine not working problem solve , network sharing																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-01-2020 06:03:09</td><td>Vishal Dodekar</td><td>Completed</td><td>ms office word problems solve , machine not working problem solve , network sharing</td><td></td></tr><tr><td>30-01-2020 10:09:06</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-01-2020 10:08:49</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-01-2020 06:03:09	Vishal Dodekar	Completed	ms office word problems solve , machine not working problem solve , network sharing		30-01-2020 10:09:06	Vishal Dodekar	New		-	30-01-2020 10:08:49	Vishal Dodekar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-01-2020 09:54:49</td><td>Harshal Gujar</td><td>1) uninstall ms office 2013 and new install ms office 2010and machine checked working ok. 2) quick heal software install and ms office re install problem solve</td></tr><tr><td>28-01-2020 10:04:34</td><td>Harshal Gujar</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	29-01-2020 09:54:49	Harshal Gujar	1) uninstall ms office 2013 and new install ms office 2010and machine checked working ok. 2) quick heal software install and ms office re install problem solve	28-01-2020 10:04:34	Harshal Gujar												
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