Shubham Infotech

Service Status Details : SI256						
Priority :	Low					
Created By :	Admin - Shubham Infotech					
Complaint Mob. No. :						
Technician Name :	Harshal Gujar		**Technician Mobile :**	7710866227		
Ticket Type :	Complain	**Date & Time :**	29-01-2020 09:54:49			
Vendor Details :						
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir	
Address :						
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra						
AMC Details :						
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive		
Product Name :	Desktop Computer					
Complain :	visit					
Technician Comment :	1) uninstall ms office 2013 and new install ms office 2010and machine checked working ok. 2) quick heal software install and ms office re install problem solve					
Complain Operator :	Desktop - Shubham Infotech					
Remark :	1) uninstall ms office 2013 and new install ms office 2010and machine checked working ok. 2) quick heal software install and ms office re install problem solve					

Status History :

Date Time	Technician Name	Status	Remark	Sign
29-01-2020 02:59:52	Harshal Gujar	Completed	1) uninstall ms office 2013 and new install ms office 2010and machine checked working ok. 2) quick heal software install and ms office re install problem solve	*(signature)*
29-01-2020 09:55:01	Harshal Gujar	New		-
29-01-2020 09:54:50	Harshal Gujar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
28-01-2020 10:04:34	Harshal Gujar	
27-01-2020 10:40:37	Harshal Gujar	all in one machine HDD change and 2nd HDD installation & new Windows 7 installed all basic software install sharp printer driver install (old HDD data backup pending)