




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI249</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Shubham Infotech																								
<b>Complaint Mob. No. :</b>																									
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	27-01-2020 10:40:37																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Government Central Press	<b>Customer's Mobile :</b>		<b>Name :</b>	Umesh Sir																				
<b>Address :</b>																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	29-09-2020 12:00:00		<b>Type :</b>	Comprehensive																					
<b>Product Name :</b>	Desktop Computer																								
<b>Complain :</b>	visit																								
<b>Technician Comment :</b>	all in one machine HDD change and 2nd HDD installation & new Windows 7 installed all basic software install sharp printer driver install (old HDD data backup pending)																								
<b>Complain Operator :</b>	Desktop - Shubham Infotech																								
<b>Remark :</b>	all in one machine HDD change and 2nd HDD installation & new Windows 7 installed all basic software install sharp printer driver install (old HDD data backup pending)																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-01-2020 10:19:58</td><td>Harshal Gujar</td><td>Completed</td><td>all in one machine HDD change and 2nd HDD installation &amp; new Windows 7 installed all basic software install sharp printer driver install (old HDD data backup pending)</td><td></td></tr><tr><td>27-01-2020 10:57:17</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>27-01-2020 10:40:37</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-01-2020 10:19:58	Harshal Gujar	Completed	all in one machine HDD change and 2nd HDD installation & new Windows 7 installed all basic software install sharp printer driver install (old HDD data backup pending)		27-01-2020 10:57:17	Harshal Gujar	New		-	27-01-2020 10:40:37	Harshal Gujar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-01-2020 10:04:34</td><td>Harshal Gujar</td><td></td></tr><tr><td>24-01-2020 10:23:12</td><td>Harshal Gujar</td><td>new Acer machine format new Windows 10 pro install all basic software installed and Canon printer driver install machine working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	28-01-2020 10:04:34	Harshal Gujar		24-01-2020 10:23:12	Harshal Gujar	new Acer machine format new Windows 10 pro install all basic software installed and Canon printer driver install machine working ok.											
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