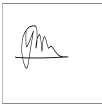
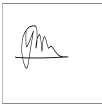
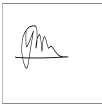


Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI238																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Vishal Dodekar		Technician Mobile :	7021012768																					
Ticket Type :	Complain	Date & Time :	22-01-2020 09:58:53																						
Vendor Details :																									
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	visit																								
Technician Comment :	visit complete , ram Change ,																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	visit complete , ram Change ,																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-01-2020 05:30:29</td><td>Vishal Dodekar</td><td>Completed</td><td>visit complete , ram Change ,</td><td></td></tr><tr><td>22-01-2020 09:59:03</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr><tr><td>22-01-2020 09:58:54</td><td>Vishal Dodekar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-01-2020 05:30:29	Vishal Dodekar	Completed	visit complete , ram Change ,		22-01-2020 09:59:03	Vishal Dodekar	New		-	22-01-2020 09:58:54	Vishal Dodekar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-01-2020 09:48:54</td><td>Vishal Dodekar</td><td>harddisk problem , machine share in network , pendrive detection error solve . new acer machine problem solve</td></tr><tr><td>20-01-2020 10:03:12</td><td>Harshal Gujar</td><td>1) new Windows 10 pro installed and all basic software installed ism 6.3 software install sharp printer driver install machine working ok. 2) machine problem RAM clean machine working on and networking problem network cable connect on switch & machine IP address change networking problem solved.</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-01-2020 09:48:54	Vishal Dodekar	harddisk problem , machine share in network , pendrive detection error solve . new acer machine problem solve	20-01-2020 10:03:12	Harshal Gujar	1) new Windows 10 pro installed and all basic software installed ism 6.3 software install sharp printer driver install machine working ok. 2) machine problem RAM clean machine working on and networking problem network cable connect on switch & machine IP address change networking problem solved.											
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