




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI233</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Shubham Infotech																								
<b>Complaint Mob. No. :</b>																									
<b>Technician Name :</b>	Vishal Dodekar		<b>Technician Mobile :</b>	7021012768																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	21-01-2020 09:48:54																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir																				
<b>Address :</b>																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive																					
<b>Product Name :</b>	Desktop Computer																								
<b>Complain :</b>	1 machine problem last time issue																								
<b>Technician Comment :</b>	harddisk problem , machine share in network , pendrive detection error solve . new acer machine problem solve																								
<b>Complain Operator :</b>	Desktop - Shubham Infotech																								
<b>Remark :</b>	harddisk problem , machine share in network , pendrive detection error solve . new acer machine problem solve																								
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-01-2020 10:03:12</td><td>Harshal Gujar</td><td>1) new Windows 10 pro installed and all basic software installed ism 6.3 software install sharp printer driver install machine working ok. 2) machine problem RAM clean machine working on and networking problem network cable connect on switch &amp; machine IP address change networking problem solved.</td></tr><tr><td>16-01-2020 10:07:32</td><td>Harshal Gujar</td><td>1)all in one machine c disk data backups c disk format new Windows 7 installed all basic software installed and sharp printer driver install machine working ok. 2) new Acer machine new windows 10 pro install and all basic software installation pending.</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-01-2020 10:03:12	Harshal Gujar	1) new Windows 10 pro installed and all basic software installed ism 6.3 software install sharp printer driver install machine working ok. 2) machine problem RAM clean machine working on and networking problem network cable connect on switch & machine IP address change networking problem solved.	16-01-2020 10:07:32	Harshal Gujar	1)all in one machine c disk data backups c disk format new Windows 7 installed all basic software installed and sharp printer driver install machine working ok. 2) new Acer machine new windows 10 pro install and all basic software installation pending.											
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