Shubham Infotech

 $\begin{array}{l} \textbf{Regd. Office}: \texttt{Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai Support: | W: \\ \textbf{E}: info@shubhaminfo.com \end{array}$

Service Status De	Service Status Details : SI227								
Priority :	Low								
Created By :	Admin - Shubham Infotech								
Complaint Mob. No. :									
Technician Name :	Harshal Gujar			echnician Iobile :	7710866227	7710866227			
Ticket Type :	Complain	Date & Time	e: 2	0-01-2020 10:03	:12				
Vendor Details :									
Company Name/Client Name :	Government Central Press	Customer's M :	ſobile		Name :	Umesh Sir			
Address :									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra									
AMC Details :									
Expiry Date :	29-09-2020 12:00:00		Ту	/pe :	Comprehensiv	Comprehensive			
Product Name :	Desktop Computer								
Complain :	1 machine windows p	1 machine windows problem basic software installation is pending Daily visit							
Technician Comment :	1) new Windows 10 pro installed and all basic software installed ism 6.3 software install sharp printer driver install machine working ok. 2) machine problem RAM clean machine working on and networking problem network cable connect on switch & machine IP address change networking problem solved.								
Complain Operator :	Desktop - Shubham Infotech								
Remark :	printer driver install and networking probl	new Windows 10 pro installed and all basic software installed ism 6.3 software install sharp rinter driver install machine working ok. 2) machine problem RAM clean machine working on ad networking problem network cable connect on switch & machine IP address change etworking problem solved.							
Status History :	Date Time	Technician Name	Status		Remark	Sign			
	20-01-2020 04:28:06	Harshal Gujar	Completed	and all basic s 6.3 software in driver install r machine probl machine work problem netwo switch & mach	ws 10 pro installed oftware installed ism istall sharp printer nachine working ok. 2) em RAM clean ing on and networking ork cable connect on hine IP address cking problem solved.	Magar			
	20-01-2020 10:05:23	Harshal Gujar	New			-			
	20-01-2020 10:03:13	Harshal Gujar	New			-			

Previous Complain	Date Time	Technician Name	Remark
History :	16-01-2020 10:07:32	Harshal Gujar	1)all in one machine c disk data backups c disk format new Windows 7 installed all basic software installed and sharp printer driver install machine working ok. 2) new Acer machine new windows 10 pro install and all basic software installation pending.
	15-01-2020 11:05:23	Harshal Gujar	1)all machine checking and scanning. 2) one machine problem ram clean machine working ok.