Shubham Infotech

Service Status Details : SI227				
Priority :	Low			
Created By :	Admin - Shubham Infotech			
Complaint Mob. No. :				
Technician Name :	Harshal Gujar		**Technician Mobile :**	7710866227
Ticket Type :	Complain	**Date & Time :**	20-01-2020 10:03:12	
Vendor Details :				
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir
Address :				
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra				
AMC Details :				
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive
Product Name :	Desktop Computer			
Complain :	1 machine windows problem basic software installation is pending Daily visit			
Technician Comment :	1) new Windows 10 pro installed and all basic software installed ism 6.3 software install sharp printer driver install machine working ok. 2) machine problem RAM clean machine working on and networking problem network cable connect on switch & machine IP address change networking problem solved.			
Complain Operator :	Desktop - Shubham Infotech			
Remark :	1) new Windows 10 pro installed and all basic software installed ism 6.3 software install sharp printer driver install machine working ok. 2) machine problem RAM clean machine working on and networking problem network cable connect on switch & machine IP address change networking problem solved.			

Status History :	Date Time	Technician Name	Status	Remark	Sign
	20-01-2020 04:28:06	Harshal Gujar	Completed	1) new Windows 10 pro installed and all basic software installed ism 6.3 software install sharp printer driver install machine working ok. 2) machine problem RAM clean machine working on and networking problem network cable connect on switch & machine IP address change networking problem solved.	
	20-01-2020 10:05:23	Harshal Gujar	New		-
	20-01-2020 10:03:13	Harshal Gujar	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	16-01-2020 10:07:32	Harshal Gujar	1)all in one machine c disk data backups c disk format new Windows 7 installed all basic software installed and sharp printer driver install machine working ok. 2) new Acer machine new windows 10 pro install and all basic software installation pending.
	15-01-2020 11:05:23	Harshal Gujar	1)all machine checking and scanning. 2) one machine problem ram clean machine working ok.