





# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support :** | **W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI218</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Shubham Infotech				
<b>Complaint Mob. No. :</b>					
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	16-01-2020 10:07:32		
<b>Vendor Details :</b>					
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir
<b>Address :</b>					
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive	
<b>Product Name :</b>	Desktop Computer				
<b>Complain :</b>	vsit				
<b>Technician Comment :</b>	1)all in one machine c disk data backups c disk format new Windows 7 installed all basic software installed and sharp printer driver install machine working ok. 2) new Acer machine new windows 10 pro install and all basic software installation pending.				
<b>Complain Operator :</b>	Desktop - Shubham Infotech				
<b>Remark :</b>	1)all in one machine c disk data backups c disk format new Windows 7 installed all basic software installed and sharp printer driver install machine working ok. 2) new Acer machine new windows 10 pro install and all basic software installation pending.				

<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	18-01-2020 04:10:04	Harshal Gujar	Completed	1)all in one machine c disk data backups c disk format new Windows 7 installed all basic software installed and sharp printer driver install machine working ok. 2) new Acer machine new windows 10 pro install and all basic software installation pending.	
	18-01-2020 10:15:25	Harshal Gujar	New		-
	18-01-2020 10:15:23	Harshal Gujar	New		-
	18-01-2020 10:15:20	Harshal Gujar	In Progress		-
	17-01-2020 04:37:50	Harshal Gujar	Work Pending	new acer machine hard disk problem	
	17-01-2020 10:35:46	Harshal Gujar	New		-
	17-01-2020 10:35:44	Harshal Gujar	New		-
	17-01-2020 10:35:41	Harshal Gujar	In Progress		-
	17-01-2020 10:18:52	Harshal Gujar	Work Pending	one all in one machine check disk and RAM clean problem not solve because hard disk problem	
	16-01-2020 12:01:23	Harshal Gujar	New		-
	16-01-2020 12:00:03	Harshal Gujar	New		-
	16-01-2020 11:01:22	Harshal Gujar	Completed	done	
	16-01-2020 10:07:43	Harshal Gujar	New		-
	16-01-2020 10:07:33	Harshal Gujar	New		-
<b>Previous Complain History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>		
	15-01-2020 11:05:23	Harshal Gujar	1)all machine checking and scanning. 2) one machine problem ram clean machine working ok.		
	14-01-2020 12:22:37	Vishal Dodekar	complete		