Shubham Infotech

 $\begin{array}{l} \textbf{Regd. Office}: \texttt{Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai Support: | W: \\ \textbf{E}: info@shubhaminfo.com \end{array}$

Service Status Deta	nils : SI202					
Priority :	Low					
Created By :	Admin - Shubham Infotech					
Complaint Mob. No. :						
Technician Name :	Harshal Gujar		Technicia Mobile :			
Ticket Type :	Complain	Date & Time :	10-01-2020 10:12:04			
Vendor Details :						
Company Name/Client Name :	Government Central Press	Customer's Mobil :	e		Name :	Umesh Sir
Address :						
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra						
AMC Details :						
Expiry Date :	29-09-2020 12:00:00	Type :	Type : Comprehe		nsive	
Product Name :	Annual Maintenance Contract					
Complain :	visit					
Technician Comment :	1)machine checking and scanning. 2)one Acer machine startup with solw problem complaint with Acer customer care complaint ID 3443872I					
Complain Operator :	Desktop - Shubham Infotech					
Remark :	1)machine checking and scanning. 2)one Acer machine startup with solw problem complaint with Acer customer care complaint ID 3443872I					
Status History :	Date Time	Technician Name	Status	Remark		Sign
	10-01-2020 06:10:36	Harshal Gujar	Completed	1)machine checking and scanning. 2)one Acer machine startup with solw problem complaint with Acer customer care complaint ID 3443872I		Render
	10-01-2020 10:13:56	Harshal Gujar	New			-
	10-01-2020 10:12:05	Harshal Gujar	New			-
Previous Complain History :	Date Time	Technician Name	Remark			
	09-01-2020 10:05:35	Harshal Gujar	all machine che	all machine checking and scanning machine working ok		
	07-01-2020 11:50:18	Vishal Dodekar	checking all machines and scanning, printer problem solve, network problem solve			