

Shubham Infotech

Regd. Office : Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai
Support : | W :
E : info@shubhaminfo.com

Service Status Details : SI184																									
Priority :	Low																								
Created By :	Admin - Shubham Infotech																								
Complaint Mob. No. :																									
Technician Name :	Harshal Gujar		Technician Mobile :	7710866227																					
Ticket Type :	Complain	Date & Time :	04-01-2020 10:56:41																						
Vendor Details :																									
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir																				
Address :																									
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																									
AMC Details :																									
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive																					
Product Name :	Desktop Computer																								
Complain :	Router Problem																								
Technician Comment :	1)TP link router configuration and router IP address change 192.168.1.5 .2) network cable connect to router problem solved																								
Complain Operator :	Desktop - Shubham Infotech																								
Remark :	1)TP link router configuration and router IP address change 192.168.1.5 .2) network cable connect to router problem solved																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-01-2020 06:51:37</td><td>Harshal Gujar</td><td>Completed</td><td>1)TP link router configuration and router IP address change 192.168.1.5 .2) network cable connect to router problem solved</td><td></td></tr><tr><td>04-01-2020 10:56:50</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>04-01-2020 10:56:42</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-01-2020 06:51:37	Harshal Gujar	Completed	1)TP link router configuration and router IP address change 192.168.1.5 .2) network cable connect to router problem solved		04-01-2020 10:56:50	Harshal Gujar	New		-	04-01-2020 10:56:42	Harshal Gujar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
04-01-2020 06:51:37	Harshal Gujar	Completed	1)TP link router configuration and router IP address change 192.168.1.5 .2) network cable connect to router problem solved																						
04-01-2020 10:56:50	Harshal Gujar	New		-																					
04-01-2020 10:56:42	Harshal Gujar	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-01-2020 10:18:59</td><td>Harshal Gujar</td><td>checking all machine and scanning networking problem pending</td></tr><tr><td>02-01-2020 10:24:10</td><td>Harshal Gujar</td><td>1)one machine RAM clean and connect machine working ok. 2) networking problem pending</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-01-2020 10:18:59	Harshal Gujar	checking all machine and scanning networking problem pending	02-01-2020 10:24:10	Harshal Gujar	1)one machine RAM clean and connect machine working ok. 2) networking problem pending											
Date Time	Technician Name	Remark																							
03-01-2020 10:18:59	Harshal Gujar	checking all machine and scanning networking problem pending																							
02-01-2020 10:24:10	Harshal Gujar	1)one machine RAM clean and connect machine working ok. 2) networking problem pending																							