Shubham Infotech

Service Status Details : SI130					
Priority :	Low				
Created By :	Admin - Shubham Infotech				
Complaint Mob. No. :					
Technician Name :	Harshal Gujar		**Technician Mobile :**	7710866227	
Ticket Type :	Complain	**Date & Time :**	19-12-2019 10:41:28		
Vendor Details :					
Company Name/Client Name :	Government Central Press	Customer's Mobile :		Name :	Umesh Sir
Address :					
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra					
AMC Details :					
Expiry Date :	29-09-2020 12:00:00		Type :	Comprehensive	
Product Name :	Desktop Computer				
Complain :	Machine problem				
Technician Comment :	1)new Acer machine installation all basic software installed machine working ok. 2) network problem 2 connector crimping and network cable connect to switch network problem solved.				
Complain Operator :	Desktop - Shubham Infotech				
Remark :	1)new Acer machine installation all basic software installed machine working ok. 2) network problem 2 connector crimping and network cable connect to switch network problem solved.				

Status History :

Date Time	Technician Name	Status	Remark	Sign
19-12-2019 03:57:20	Harshal Gujar	Completed	1)new Acer machine installation all basic software installed machine working ok. 2) network problem 2 connector crimping and network cable connect to switch network problem solved.	
19-12-2019 10:42:12	Harshal Gujar	New		-
19-12-2019 10:41:28	Harshal Gujar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
18-12-2019 11:30:50	Harshal Gujar	new Acer 4 machine installation all basic software installed printer driver installed networking create to shortcut desktop network problem solved
17-12-2019 10:14:42	Harshal Gujar	machine program serving machine and HDD power & sata cable change RAM clean machine working ok all machine checking working ok