




# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI127</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Shubham Infotech																													
<b>Complaint Mob. No. :</b>																														
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	18-12-2019 11:30:50																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Government Central Press	<b>Customer's Mobile :</b>		<b>Name :</b>	Umesh Sir																									
<b>Address :</b>																														
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	29-09-2020 12:00:00		<b>Type :</b>	Comprehensive																										
<b>Product Name :</b>	Desktop Computer																													
<b>Complain :</b>	machine installation																													
<b>Technician Comment :</b>	new Acer 4 machine installation all basic software installed printer driver installed networking create to shortcut desktop network problem solved																													
<b>Complain Operator :</b>	Desktop - Shubham Infotech																													
<b>Remark :</b>	new Acer 4 machine installation all basic software installed printer driver installed networking create to shortcut desktop network problem solved																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>15-01-2020 11:09:13</td><td>Harshal Gujar</td><td>Completed</td><td></td><td>-</td></tr><tr><td>19-12-2019 10:56:05</td><td>Harshal Gujar</td><td>Client Side</td><td>new Acer 4 machine installation all basic software installed printer driver installed networking create to shortcut desktop network problem solved</td><td></td></tr><tr><td>18-12-2019 11:31:08</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>18-12-2019 11:30:51</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	15-01-2020 11:09:13	Harshal Gujar	Completed		-	19-12-2019 10:56:05	Harshal Gujar	Client Side	new Acer 4 machine installation all basic software installed printer driver installed networking create to shortcut desktop network problem solved		18-12-2019 11:31:08	Harshal Gujar	New		-	18-12-2019 11:30:51	Harshal Gujar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-01-2020 11:05:23</td><td>Harshal Gujar</td><td></td></tr><tr><td>14-01-2020 12:22:37</td><td>Vishal Dodekar</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	15-01-2020 11:05:23	Harshal Gujar		14-01-2020 12:22:37	Vishal Dodekar																	
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