







# Shubham Infotech

**Regd. Office :** Shubham Infotech Hubtown Solaris Office No:-1212 12th Floor, Opposite Teli Gali, Andheri East, Mumbai  
**Support : | W :**  
**E :** info@shubhaminfo.com

<b>Service Status Details : SI124</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Shubham Infotech																													
<b>Complaint Mob. No. :</b>																														
<b>Technician Name :</b>	Harshal Gujar		<b>Technician Mobile :</b>	7710866227																										
<b>Ticket Type :</b>	New Installation	<b>Date &amp; Time :</b>	17-12-2019 10:14:42																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Government Central Press	<b>Customer's Mobile :</b>		<b>Name :</b>	Umesh Sir																									
<b>Address :</b>																														
Mumbai , Near Charni Road Railway Station, , , 400004 , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	29-09-2020 12:00:00		<b>Type :</b>	Comprehensive																										
<b>Product Name :</b>	Desktop Computer																													
<b>Complain :</b>	Machine Installation																													
<b>Technician Comment :</b>	machine program serving machine and HDD power & sata cable change RAM clean machine working ok all machine checking working ok																													
<b>Complain Operator :</b>	Desktop - Shubham Infotech																													
<b>Remark :</b>	machine program serving machine and HDD power & sata cable change RAM clean machine working ok all machine checking working ok																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>17-12-2019 05:38:28</td><td>Harshal Gujar</td><td>Completed</td><td>machine program serving machine and HDD power &amp; sata cable change RAM clean machine working ok all machine checking working ok</td><td></td></tr><tr><td>17-12-2019 05:38:24</td><td>Harshal Gujar</td><td>Completed</td><td>machine program serving machine and HDD power &amp; sata cable change RAM clean machine working ok all machine checking working ok</td><td></td></tr><tr><td>17-12-2019 12:34:50</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-12-2019 10:14:43</td><td>Harshal Gujar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	17-12-2019 05:38:28	Harshal Gujar	Completed	machine program serving machine and HDD power & sata cable change RAM clean machine working ok all machine checking working ok		17-12-2019 05:38:24	Harshal Gujar	Completed	machine program serving machine and HDD power & sata cable change RAM clean machine working ok all machine checking working ok		17-12-2019 12:34:50	Harshal Gujar	New		-	17-12-2019 10:14:43	Harshal Gujar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	16-12-2019 10:32:38	Harshal Gujar	two Acer machine installation all basic software installed ism 6.3 software install and printer driver installed machine working ok.
	13-12-2019 12:40:02	Vishal Dodekar	