## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Detail          | <b>s</b> : VE7007  |                     |  |   |            |
|--------------------------------|--|---------------------|--|---|------------|
| Priority:                      | Low  |                     |  |   |            |
| Created By:                    | Admin - Apurva Vajaria                                       |                     |  |   |            |
| Complaint Mob. No. :           | 9702455968   |                     |  |   |            |
| Technician Name:               | Siddhesh Chavan  |                     | Technician Mobile 808092298  |   | 5          |
| Ticket Type:                   | Complain   | Date & Time:        | 05-12-2022 10:   | 27:15   |            |
| Vendor Details :               |  |                     |  |   |            |
| Company<br>Name/Client Name :  | Rahul Classic A<br>Co Op Hsg Soc.<br>Ltd                     | Customer's Mobile : | 9702455968   | Name:   | Tushar Sir |
| Address:                       |  |                     |  |   |            |
| Mumbai , , , , Mahara          | ashtra   |                     |  |   |            |
| AMC Details:                   |  |                     |  |   |            |
| Expiry Date :                  | 31-03-2021 12:00:00  |                     | Type: Non-Comprehensive  |   | ehensive   |
| <b>Product Name:</b>           | CCTV   |                     |  |   |            |
| Complain:                      | new camera install camera not showing on tv                  |                     |  |   |            |
| Technician<br>Comment :        | need to check hdd and lift camera and also camera working ok |                     |  |   |            |
| Complain Operator :            | Desktop - Apurva Vajaria                                     |                     |  |   |            |
| Remark:                        | need to check hdd and lift camera and also camera working ok |                     |  |   |            |
| Status History :               | Date Time  | Technician Name     | Status   | Remark  | Sign       |
|                                | 05-12-2022 10:34:4   | Siddhesh Chavan     | Work Pending   | need to check hdd<br>and lift camera and<br>also camera working<br>ok | Salg       |
|                                | 05-12-2022 10:27:2   | Siddhesh Chavan     | New  |   | -          |
| Previous Complain<br>History : | Date Time  | Technician Name     | Remark   |   |            |
|                                | 17-03-2023 10:22:5   |                     | Dvr and dressing done  |   |            |
|                                | 13-03-2023 01:03:5   | PravinJagade        | Cctv/ intercom ppm done. All camera working. All flat phone working. |   |            |