




B K Infotech

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Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1370																														
Priority :	High																													
Created By :	Admin - Kalpesh Jain																													
Complaint Mob. No. :	9821866883																													
Technician Name :	Shubham Bhojne		Technician Mobile :	9136841707																										
Ticket Type :	Complain	Date & Time :	16-12-2019 12:45:09																											
Vendor Details :																														
Company Name/Client Name :	Parichay Gift	Customer's Mobile :	9821866883	Name :	Tushal																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	computer amc service																													
Complain :	laptop slow n hang issue																													
Technician Comment :	laptop hang issue cashe files clear and scan laptop with trial antivirus and these laptop was under opservation in 2 days bno912 i7 laptop																													
Complain Operator :	Desktop - Kalpesh Jain																													
Remark :	laptop hang issue cashe files clear and scan laptop with trial antivirus and these laptop was under opservation in 2 days bno912 i7 laptop																													
Status History :	<table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Status</th> <th>Remark</th> <th>Sign</th> </tr> </thead> <tbody> <tr> <td>16-12-2019 04:28:20</td> <td>ShubhamBhojne</td> <td>In Progress</td> <td></td> <td>-</td> </tr> <tr> <td>16-12-2019 03:00:04</td> <td>ShubhamBhojne</td> <td>Completed</td> <td>laptop hang issue cashe files clear and scan laptop with trial antivirus and these laptop was under opservation in 2 days bno912 i7 laptop</td> <td></td> </tr> <tr> <td>16-12-2019 12:45:18</td> <td>ShubhamBhojne</td> <td>New</td> <td></td> <td>-</td> </tr> <tr> <td>16-12-2019 12:45:09</td> <td>ShubhamBhojne</td> <td>New</td> <td></td> <td>-</td> </tr> </tbody> </table>					Date Time	Technician Name	Status	Remark	Sign	16-12-2019 04:28:20	ShubhamBhojne	In Progress		-	16-12-2019 03:00:04	ShubhamBhojne	Completed	laptop hang issue cashe files clear and scan laptop with trial antivirus and these laptop was under opservation in 2 days bno912 i7 laptop		16-12-2019 12:45:18	ShubhamBhojne	New		-	16-12-2019 12:45:09	ShubhamBhojne	New		-
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Previous Complain History :	<table border="1"> <thead> <tr> <th>Date Time</th> <th>Technician Name</th> <th>Remark</th> </tr> </thead> <tbody> <tr> <td>05-11-2019 12:02:36</td> <td>Dhiraj ManeMane</td> <td>On site reach Time : 12 :45 Comp Name : Parichay Gift User Name : Dilip Jain Work : Dell Inspiron Amc service Status : Dell Inspiron 15 3000 series Service Tag : BN05912 ESC : 25336645814 AMC SERVICE DONE User Sign By : Dilip Jain</td> </tr> <tr> <td>22-07-2019 11:51:37</td> <td>Dhiraj ManeMane</td> <td>Call Assigned : Ruchi Madam Comp Name : Parichay Gift Work : Dell laptop excel to pdf & word to pdf file saving issue Status : MS Office 2013 installed +Nova pdf installation Done +Tally Erp 9 Crack installed activated + cc cleaner installed Done Now work complete done User Sign By : Tushal sir</td> </tr> </tbody> </table>					Date Time	Technician Name	Remark	05-11-2019 12:02:36	Dhiraj ManeMane	On site reach Time : 12 :45 Comp Name : Parichay Gift User Name : Dilip Jain Work : Dell Inspiron Amc service Status : Dell Inspiron 15 3000 series Service Tag : BN05912 ESC : 25336645814 AMC SERVICE DONE User Sign By : Dilip Jain	22-07-2019 11:51:37	Dhiraj ManeMane	Call Assigned : Ruchi Madam Comp Name : Parichay Gift Work : Dell laptop excel to pdf & word to pdf file saving issue Status : MS Office 2013 installed +Nova pdf installation Done +Tally Erp 9 Crack installed activated + cc cleaner installed Done Now work complete done User Sign By : Tushal sir																
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