

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1155					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9821866883				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	05-11-2019 12:02:36		
Vendor Details :					
Company Name/Client Name :	Parichay Gift	Customer's Mobile :	9821866883	Name :	Tushal
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	computer amc service				
Complain :	amc call				
Technician Comment :	On site reach Time : 12 :45 Comp Name : Parichay Gift User Name : Dilip Jain Work : Dell Inspiron Amc service Status : Dell Inspiron 15 3000 series Service Tag : BN05912 ESC : 25336645814 AMC SERVICE DONE User Sign By : Dilip Jain				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 12 :45 Comp Name : Parichay Gift User Name : Dilip Jain Work : Dell Inspiron Amc service Status : Dell Inspiron 15 3000 series Service Tag : BN05912 ESC : 25336645814 AMC SERVICE DONE User Sign By : Dilip Jain				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	05-11-2019 02:09:34	Dhiraj ManeMane	Completed	On site reach Time : 12 :45 Comp Name : Parichay Gift User Name : Dilip Jain Work : Dell Inspiron Amc service Status : Dell Inspiron 15 3000 series Service Tag : BN05912 ESC : 25336645814 AMC SERVICE DONE User Sign By : Dilip Jain	
	05-11-2019 12:02:52	Dhiraj ManeMane	New		-
	05-11-2019 12:02:37	Dhiraj ManeMane	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	22-07-2019 11:51:37	Dhiraj ManeMane	Call Assigned : Ruchi Madam Comp Name : Parichay Gift Work : Dell laptop excel to pdf & word to pdf file saving issue Status : MS Office 2013 installed +Nova pdf installation Done +Tally Erp 9 Crack installed activated + cc cleaner installed Done Now work complete done User Sign By : Tushal sir