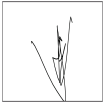
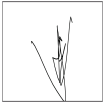
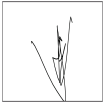


B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK783																				
Priority :	High																			
Created By :	Admin - Kalpesh Jain																			
Complaint Mob. No. :	9702928859																			
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																
Ticket Type :	Complain	Date & Time :	20-08-2019 10:40:06																	
Vendor Details :																				
Company Name/Client Name :	Traingular Dots	Customer's Mobile :	9702928859	Name :	Traingular Dots Ved Prakash															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	laptop issue																			
Complain :	varun more laptop issue																			
Technician Comment :	Call Assigned : Ruchi Madam Comp Name : Triangular Dots Work : Laptop issue Status : Lenovo T 420 Dead Laptop pick up with out adopter & power code User Name : Ved Prakash																			
Complain Operator :	Desktop - Kalpesh Jain																			
Remark :	Call Assigned : Ruchi Madam Comp Name : Triangular Dots Work : Laptop issue Status : Lenovo T 420 Dead Laptop pick up with out adopter & power code User Name : Ved Prakash																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-08-2019 12:07:27</td><td>Dhiraj ManeMane</td><td>Work Pending</td><td>Call Assigned : Ruchi Madam Comp Name : Triangular Dots Work : Laptop issue Status : Lenovo T 420 Dead Laptop pick up with out adopter & power code User Name : Ved Prakash</td><td></td></tr><tr><td>20-08-2019 10:40:07</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-08-2019 12:07:27	Dhiraj ManeMane	Work Pending	Call Assigned : Ruchi Madam Comp Name : Triangular Dots Work : Laptop issue Status : Lenovo T 420 Dead Laptop pick up with out adopter & power code User Name : Ved Prakash		20-08-2019 10:40:07	Dhiraj ManeMane	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-11-2019 03:49:51</td><td>ShubhamBhojne</td><td>Done</td></tr><tr><td>06-11-2019 03:16:44</td><td>Dhiraj ManeMane</td><td>On site reach Time : 4:30 Comp Name : Triangular Dots User Name : Zankhana Work : Mouse & Excel issue Status : system service but issue pending In Outlook send receive error Work pending keyboard pick up Zankhana Madam</td></tr></tbody></table>					Date Time	Technician Name	Remark	25-11-2019 03:49:51	ShubhamBhojne	Done	06-11-2019 03:16:44	Dhiraj ManeMane	On site reach Time : 4:30 Comp Name : Triangular Dots User Name : Zankhana Work : Mouse & Excel issue Status : system service but issue pending In Outlook send receive error Work pending keyboard pick up Zankhana Madam						
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