

B K Infotech

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Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1042					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9702928859				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	Complain	Date & Time :	11-10-2019 10:38:12		
Vendor Details :					
Company Name/Client Name :	Traingular Dots	Customer's Mobile :	9702928859	Name :	Traingular Dots Ved Prakash
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Computer				
Complain :	simos battery install				
Technician Comment :	Comp Name : Triangular Dots Work : System Comp Battery issue User Name : Ved Prakash Status : Cmos Battery change Chrome installed + wireless driver installed on this system one folder Share Finlal Status : Now system working fine User Sign By : Ved Prakash				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	Comp Name : Triangular Dots Work : System Comp Battery issue User Name : Ved Prakash Status : Cmos Battery change Chrome installed + wireless driver installed on this system one folder Share Finlal Status : Now system working fine User Sign By : Ved Prakash				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	11-10-2019 01:18:44	Dhiraj ManeMane	Completed	Comp Name : Triangular Dots Work : System Comp Battery issue User Name : Ved Prakash Status : Cmos Battery change Chrome installed + wireless driver installed on this system one folder Share Finlal Status : Now system working fine User Sign By : Ved Prakash	
	11-10-2019 10:42:27	Dhiraj ManeMane	New		-
	11-10-2019 10:38:13	Dhiraj ManeMane	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	25-11-2019 03:49:51	ShubhamBhojne	Done
	06-11-2019 03:16:44	Dhiraj ManeMane	On site reach Time : 4:30 Comp Name : Triangular Dots User Name : Zankhana Work : Mouse & Excel issue Status : system service but issue pending In Outlook send receive error Work pending keyboard pick up Zankhana Madam