

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1275																														
Priority :	High																													
Created By :	Admin - Kalpesh Jain																													
Complaint Mob. No. :	9769165602																													
Technician Name :	Shubham Bhojne		Technician Mobile :	9136841707																										
Ticket Type :	Complain	Date & Time :	02-12-2019 12:03:40																											
Vendor Details :																														
Company Name/Client Name :	S K Evershine Andheri	Customer's Mobile :	9769165602	Name :	Toral																									
Address :																														
Mumbai , , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	laptop issue																													
Complain :	laptop slow while install sequirete																													
Technician Comment :	1 laptop pickup with only adaptor no power code 3 system check antivirus uninstall 2 days under opservation																													
Complain Operator :	Desktop - Kalpesh Jain																													
Remark :	1 laptop pickup with only adaptor no power code 3 system check antivirus uninstall 2 days under opservation																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-12-2019 01:04:20</td><td>ShubhamBhojne</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>02-12-2019 12:15:51</td><td>ShubhamBhojne</td><td>Completed</td><td>1 laptop pickup with only adaptor no power code 3 system check antivirus uninstall 2 days under opservation</td><td></td></tr><tr><td>02-12-2019 12:03:48</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>02-12-2019 12:03:41</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	02-12-2019 01:04:20	ShubhamBhojne	Work Pending		-	02-12-2019 12:15:51	ShubhamBhojne	Completed	1 laptop pickup with only adaptor no power code 3 system check antivirus uninstall 2 days under opservation		02-12-2019 12:03:48	ShubhamBhojne	New		-	02-12-2019 12:03:41	ShubhamBhojne	New		-
Date Time	Technician Name	Status	Remark	Sign																										
02-12-2019 01:04:20	ShubhamBhojne	Work Pending		-																										
02-12-2019 12:15:51	ShubhamBhojne	Completed	1 laptop pickup with only adaptor no power code 3 system check antivirus uninstall 2 days under opservation																											
02-12-2019 12:03:48	ShubhamBhojne	New		-																										
02-12-2019 12:03:41	ShubhamBhojne	New		-																										
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-12-2019 11:24:02</td><td>ShubhamBhojne</td><td>ram install bye sandeep sir laptop</td></tr><tr><td>17-12-2019 05:10:04</td><td>Dhiraj ManeMane</td><td>Comp Name : Evershine Work : MS Office Activation User Name : Sandeep Sir Status : Sandeep Sir Ms Office Activation Done By Remotely Any Desk</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-12-2019 11:24:02	ShubhamBhojne	ram install bye sandeep sir laptop	17-12-2019 05:10:04	Dhiraj ManeMane	Comp Name : Evershine Work : MS Office Activation User Name : Sandeep Sir Status : Sandeep Sir Ms Office Activation Done By Remotely Any Desk																
Date Time	Technician Name	Remark																												
18-12-2019 11:24:02	ShubhamBhojne	ram install bye sandeep sir laptop																												
17-12-2019 05:10:04	Dhiraj ManeMane	Comp Name : Evershine Work : MS Office Activation User Name : Sandeep Sir Status : Sandeep Sir Ms Office Activation Done By Remotely Any Desk																												