

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3155</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------|-------------------------------------------------------------|---------------------------------------------------------------------------------------|----------|-----------|-----------------|--------|---------------------|----------------|-----------------------------------------------------------------|---------------------|--------------|-------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8879140102                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                   | <b>Technician Mobile :</b>                                  | 8080922985                                                                            |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                          | 29-05-2021 03:08:15                                         |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Eksar Heights Chs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Customer's Mobile :                                               | 8879140102                                                  | Name :                                                                                | Tony Sir |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , 400093 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Expiry Date :                          | 24-02-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                   | Type :                                                      | Comprehensive                                                                         |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | Ppm                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | ppm done and all camera clinling done all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | ppm done and all camera clinling done all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>02-06-2021 10:23:48</td><td>Siddhesh Chavan</td><td>Completed</td><td>ppm done and all camera clinling done all camera working ok</td><td></td></tr><tr><td>01-06-2021 11:34:51</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>29-05-2021 03:08:28</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>29-05-2021 03:08:15</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                   |                                                             |                                                                                       |          | Date Time | Technician Name | Status | Remark              | Sign           | 02-06-2021 10:23:48                                             | Siddhesh Chavan     | Completed    | ppm done and all camera clinling done all camera working ok       |  | 01-06-2021 11:34:51 | Siddhesh Chavan | New |  | - | 29-05-2021 03:08:28 | Siddhesh Chavan | New |  | - | 29-05-2021 03:08:15 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                            | Remark                                                      | Sign                                                                                  |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 02-06-2021 10:23:48                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                         | ppm done and all camera clinling done all camera working ok |  |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 01-06-2021 11:34:51                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                               |                                                             | -                                                                                     |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-05-2021 03:08:28                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                               |                                                             | -                                                                                     |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 29-05-2021 03:08:15                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                               |                                                             | -                                                                                     |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-07-2023 11:49:26</td><td>Atique Salmani</td><td>One camera main gate side issue resolved working 8 all cameras.</td></tr><tr><td>21-07-2023 07:00:33</td><td>PravinJagade</td><td>1 camera no video issue resolve working done . All camera working</td></tr></tbody></table>                                                                                                                                                                                                                                                                                          |                                                                   |                                                             |                                                                                       |          | Date Time | Technician Name | Remark | 25-07-2023 11:49:26 | Atique Salmani | One camera main gate side issue resolved working 8 all cameras. | 21-07-2023 07:00:33 | PravinJagade | 1 camera no video issue resolve working done . All camera working |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                            |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 25-07-2023 11:49:26                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | One camera main gate side issue resolved working 8 all cameras.   |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 21-07-2023 07:00:33                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 1 camera no video issue resolve working done . All camera working |                                                             |                                                                                       |          |           |                 |        |                     |                |                                                                 |                     |              |                                                                   |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |