## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \mathbf{W}: \text{www.vallabhenterprises.com} \\ \mathbf{E}: \text{vallabhsecure@yahoo.co.in}$ 

Service Status Details : VE2454						
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob. No. :	8879140102					
Technician Name:	Ravi Rajbhar		Technician Mobile :		8080922965	
Ticket Type :	Complain	Date & Time :	19-12-2020 12:21:28			
Vendor Details :						
Company Name/Client Name :	Eksar Heights Chs	Customer's Mobile :	8879140102		Name :	Tony Sir
Address:						
Mumbai,,,400093, Maharashtra						
AMC Details :						
Expiry Date :	24-02-2021 12:00:0	0	Type:		Comprehensive	
<b>Product Name:</b>	Ppm					
Complain :	CCTV SYSTEM PPM ACTIVITY					
Technician Comment :	8 Ch standby hikvision DVR install done and HDD normal today recording going on in DVR and 8 camera ok working					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	8 Ch standby hikvision DVR install done and HDD normal today recording going on in DVR and 8 camera ok working					
Status History :	Date Time	Technician Name	Status	Remark		Sign
	05-01-2021 01:44:37	Ravi Rajbhar	Completed	8 Ch standby hikvision DVR install done and HDD normal today recording going on in DVR and 8 camera ok working		meguni
	04-01-2021 02:10:08	Ravi Rajbhar	New	-		-
	23-12-2020 08:07:32	Ravi Rajbhar	Work Pending	dvr HDD not exist and dvr and hdd going to office for checking and lift camera no video issue		PP
	19-12-2020 12:21:42		New			-
	19-12-2020 12:21:28	Ravi Rajbhar	New			-
Previous Complain History :	Date Time	Technician Name	Remark			
	25-07-2023 11:49:26	Atique Salmani	One camera main gate side issue resolved working 8 all cameras.			
	21-07-2023 07:00:33	PravinJagade	ade 1 camera no video issue resolve working done . All camera working			