

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15753</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|-------------------------------------------------------------|---------------------------------------------------------------------------------------|----------|-----------|-----------------|--------|---------------------|------------|--------------------------|---------------------|------------|-------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 8879140102                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>                | Ajay Nanjya                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          | <b>Technician Mobile :</b>                                  | 7738314789                                                                            |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Date &amp; Time :</b> | 09-09-2025 11:27:30                                         |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| Company Name/Client Name :              | Eksar Heights Chs                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Customer's Mobile :      | 8879140102                                                  | Name :                                                                                | Tony Sir |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| Mumbai , , , 400093 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| Expiry Date :                           | 24-02-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                          | Type :                                                      | Comprehensive                                                                         |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                       | Lift camera line issue and light issue                                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>             | 1 lift camera line issue sold done, 2 camer angle set done.                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                         | 1 lift camera line issue sold done, 2 camer angle set done.                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-09-2025 04:56:17</td><td>AjayNanjya</td><td>Completed</td><td>1 lift camera line issue sold done, 2 camer angle set done.</td><td></td></tr><tr><td>09-09-2025 11:27:41</td><td>AjayNanjya</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                             |                                                                                       |          | Date Time | Technician Name | Status | Remark              | Sign       | 09-09-2025 04:56:17      | AjayNanjya          | Completed  | 1 lift camera line issue sold done, 2 camer angle set done. |  | 09-09-2025 11:27:41 | AjayNanjya | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                   | Remark                                                      | Sign                                                                                  |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| 09-09-2025 04:56:17                     | AjayNanjya                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                | 1 lift camera line issue sold done, 2 camer angle set done. |  |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| 09-09-2025 11:27:41                     | AjayNanjya                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                      |                                                             | -                                                                                     |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-09-2025 04:57:00</td><td>AjayNanjya</td><td>CMOS battery change done</td></tr><tr><td>28-08-2025 12:42:04</td><td>AjayNanjya</td><td>Cctv Ppm is Done</td></tr></tbody></table>                                                                                                                                                                                      |                          |                                                             |                                                                                       |          | Date Time | Technician Name | Remark | 01-09-2025 04:57:00 | AjayNanjya | CMOS battery change done | 28-08-2025 12:42:04 | AjayNanjya | Cctv Ppm is Done                                            |                                                                                       |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                   |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| 01-09-2025 04:57:00                     | AjayNanjya                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | CMOS battery change done |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |
| 28-08-2025 12:42:04                     | AjayNanjya                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Cctv Ppm is Done         |                                                             |                                                                                       |          |           |                 |        |                     |            |                          |                     |            |                                                             |                                                                                       |                     |            |     |  |   |