




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE14745 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|---|---|---|---|----------|-----------|-----------------|--------|---------------------|------------|--|---------------------|---------------|---|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 8879140102 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 17-05-2025 10:58:25 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Eksar Heights Chs | Customer's Mobile : | 8879140102 | Name : | Tony Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , 400093 , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 24-02-2021 12:00:00 | | Type : | Comprehensive | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Access | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | Access lock need to check | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Reinstallation of em lock changed all new 2 inch screw and also it was not working check n resolved issue . | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | Reinstallation of em lock changed all new 2 inch screw and also it was not working check n resolved issue . | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-05-2025 11:05:24</td><td>Atique Salmani</td><td>Completed</td><td>Reinstallation of em lock changed all new 2 inch screw and also it was not working check n resolved issue .</td><td></td></tr><tr><td>19-05-2025 09:39:58</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>17-05-2025 10:58:37</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 19-05-2025 11:05:24 | Atique Salmani | Completed | Reinstallation of em lock changed all new 2 inch screw and also it was not working check n resolved issue . |  | 19-05-2025 09:39:58 | Atique Salmani | New | | - | 17-05-2025 10:58:37 | Atique Salmani | New | | - |
| Date Time | Technician Name | Status | Remark | Sign | | | | | | | | | | | | | | | | | | | | | |
| 19-05-2025 11:05:24 | Atique Salmani | Completed | Reinstallation of em lock changed all new 2 inch screw and also it was not working check n resolved issue . |  | | | | | | | | | | | | | | | | | | | | | |
| 19-05-2025 09:39:58 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | |
| 17-05-2025 10:58:37 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | |
| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-12-2024 12:22:48</td><td>Sonu Kumar</td><td>1 camera off issue resolved working ok</td></tr><tr><td>24-12-2024 02:46:46</td><td>Manoj Polekar</td><td>1 Power supply New install 1 DC use All camera working ok</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 26-12-2024 12:22:48 | Sonu Kumar | 1 camera off issue resolved working ok | 24-12-2024 02:46:46 | Manoj Polekar | 1 Power supply New install 1 DC use All camera working ok | | | | | | | | | | | |
| Date Time | Technician Name | Remark | | | | | | | | | | | | | | | | | | | | | | | |
| 26-12-2024 12:22:48 | Sonu Kumar | 1 camera off issue resolved working ok | | | | | | | | | | | | | | | | | | | | | | | |
| 24-12-2024 02:46:46 | Manoj Polekar | 1 Power supply New install 1 DC use All camera working ok | | | | | | | | | | | | | | | | | | | | | | | |