







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE13579</b>																																								
<b>Priority :</b>	Low																																							
<b>Created By :</b>	Admin - Apurva Vajaria																																							
<b>Complaint Mob. No. :</b>	8879140102																																							
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444																																				
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	18-12-2024 10:11:02																																					
<b>Vendor Details :</b>																																								
<b>Company Name/Client Name :</b>	Eksar Heights Chs	<b>Customer's Mobile :</b>	8879140102	<b>Name :</b>	Tony Sir																																			
<b>Address :</b>																																								
Mumbai , , , 400093 , Maharashtra																																								
<b>AMC Details :</b>																																								
<b>Expiry Date :</b>	24-02-2021 12:00:00		<b>Type :</b>	Comprehensive																																				
<b>Product Name :</b>	CCTV																																							
<b>Complain :</b>	Cameras lining issue and dressing need to do																																							
<b>Technician Comment :</b>	3 camera off issue resolved working ok and 1 new power supply install and 3 bnc chnge all working ok																																							
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																							
<b>Remark :</b>	3 camera off issue resolved working ok and 1 new power supply install and 3 bnc chnge all working ok																																							
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-12-2024 11:58:35</td><td>Sonu Kumar</td><td>Completed</td><td>3 camera off issue resolved working ok and 1 new power supply install and 3 bnc chnge all working ok</td><td></td></tr><tr><td>23-12-2024 10:22:59</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>21-12-2024 11:15:12</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>20-12-2024 04:25:54</td><td>Sonu Kumar</td><td>Work Pending</td><td>Dressing work done 2 camera off issue work pending</td><td></td></tr><tr><td>20-12-2024 10:11:21</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>19-12-2024 12:44:55</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-12-2024 11:58:35	Sonu Kumar	Completed	3 camera off issue resolved working ok and 1 new power supply install and 3 bnc chnge all working ok		23-12-2024 10:22:59	Sonu Kumar	New		-	21-12-2024 11:15:12	Sonu Kumar	New		-	20-12-2024 04:25:54	Sonu Kumar	Work Pending	Dressing work done 2 camera off issue work pending		20-12-2024 10:11:21	Sonu Kumar	New		-	19-12-2024 12:44:55	Sonu Kumar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>26-12-2024 12:22:48</td><td>Sonu Kumar</td><td>1 camera off issue resolved working ok</td></tr><tr><td>24-12-2024 02:46:46</td><td>ManojPolekar</td><td>1 Power supply New install 1 DC use All camera working ok</td></tr></tbody></table>					Date Time	Technician Name	Remark	26-12-2024 12:22:48	Sonu Kumar	1 camera off issue resolved working ok	24-12-2024 02:46:46	ManojPolekar	1 Power supply New install 1 DC use All camera working ok																										
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