

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE12459</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|-----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|----------------------------------------|---------------------------------------------------------------------------------------|----------|-----------|-----------------|--------|---------------------|------------|----------------------------------------|---------------------|--------------|-------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 8879140102                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Manoj Polekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                       | <b>Technician Mobile :</b>             | 7385366458                                                                            |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                              | 16-08-2024 05:30:57                    |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :              | Eksar Heights Chs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Customer's Mobile :                                   | 8879140102                             | Name :                                                                                | Tony Sir |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , 400093 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                           | 24-02-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                       | Type :                                 | Comprehensive                                                                         |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                       | CCTV Date time issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             | Date and time set work done 1 crimping                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                         | Date and time set work done 1 crimping                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                       |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-08-2024 05:15:12</td><td>ManojPolekar</td><td>Completed</td><td>Date and time set work done 1 crimping</td><td></td></tr><tr><td>21-08-2024 11:43:56</td><td>ManojPolekar</td><td>New</td><td></td><td>-</td></tr><tr><td>17-08-2024 01:01:57</td><td>ManojPolekar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                       |                                        |                                                                                       |          | Date Time | Technician Name | Status | Remark              | Sign       | 21-08-2024 05:15:12                    | ManojPolekar        | Completed    | Date and time set work done 1 crimping                |  | 21-08-2024 11:43:56 | ManojPolekar | New |  | - | 17-08-2024 01:01:57 | ManojPolekar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Status                                                | Remark                                 | Sign                                                                                  |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 21-08-2024 05:15:12                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Completed                                             | Date and time set work done 1 crimping |  |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 21-08-2024 11:43:56                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                   |                                        | -                                                                                     |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 17-08-2024 01:01:57                     | ManojPolekar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | New                                                   |                                        | -                                                                                     |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-08-2024 10:39:35</td><td>Sonu Kumar</td><td>2 camera off issue resolved working ok</td></tr><tr><td>09-07-2024 12:40:46</td><td>ChandanYadav</td><td>6 no camera on off ieesu solve and camera working ok.</td></tr></tbody></table>                                                                                                                                                                                                         |                                                       |                                        |                                                                                       |          | Date Time | Technician Name | Remark | 24-08-2024 10:39:35 | Sonu Kumar | 2 camera off issue resolved working ok | 09-07-2024 12:40:46 | ChandanYadav | 6 no camera on off ieesu solve and camera working ok. |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 24-08-2024 10:39:35                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 2 camera off issue resolved working ok                |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 09-07-2024 12:40:46                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 6 no camera on off ieesu solve and camera working ok. |                                        |                                                                                       |          |           |                 |        |                     |            |                                        |                     |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |