







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE6908 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--------------------------|---|---|----------------|-----------|-----------------|--------|--------|------|---------------------|--------------|-----------|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|--------------|---|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9821919559 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ravi Rajbhar | | Technician Mobile : | 8080922965 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 22-11-2022 10:38:14 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Rahul Sir - Bunglow | Customer's Mobile : | 9821919559 | Name : | Tiwari College | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , 401105 , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 3 camera off issue and need to do survey | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | two camera also change one new bullet camera today change and ok working done recoding check recoding hoping on in nvr one month | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | two camera also change one new bullet camera today change and ok working done recoding check recoding hoping on in nvr one month | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-11-2022 08:24:07</td><td>Ravi Rajbhar</td><td>Completed</td><td>two camera also change one new bullet camera today change and ok working done recoding check recoding hoping on in nvr one month</td><td></td></tr><tr><td>24-11-2022 02:26:14</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>23-11-2022 11:00:36</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>22-11-2022 11:55:28</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>one camera not working for poe switch and one camera restart and working ok and one camera blur need to change camera and all camera working ok</td><td></td></tr><tr><td>22-11-2022 11:50:50</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>22-11-2022 10:38:25</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 24-11-2022 08:24:07 | Ravi Rajbhar | Completed | two camera also change one new bullet camera today change and ok working done recoding check recoding hoping on in nvr one month |  | 24-11-2022 02:26:14 | Ravi Rajbhar | New | | - | 23-11-2022 11:00:36 | Ravi Rajbhar | New | | - | 22-11-2022 11:55:28 | Ravi Rajbhar | Work Pending | one camera not working for poe switch and one camera restart and working ok and one camera blur need to change camera and all camera working ok |  | 22-11-2022 11:50:50 | Ravi Rajbhar | New | | - | 22-11-2022 10:38:25 | Ravi Rajbhar | New | | - |
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| 24-11-2022 02:26:14 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 23-11-2022 11:00:36 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| 22-11-2022 10:38:25 | Ravi Rajbhar | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Previous Complain History : | | | |
|-----------------------------------|---------------------|------------------|--|
| | Date Time | Technician Name | Remark |
| | 13-06-2022 04:33:51 | Prashant Nikalje | All camera and NVR offline NVR online done 2 camera restart and configuration mobile app. |
| | 27-10-2021 10:33:45 | Siddhesh Chavan | 2 new ip camera install and frame rate 18 and bit rate 1536 and 1 camera password admin@123 2 camera password admin123 |