




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE1778																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9820702766																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	01-09-2020 12:48:40																						
Vendor Details :																									
Company Name/Client Name :	Pearly Shell Apts CHSL	Customer's Mobile :	9820702766	Name :	Thomos Sir																				
Address :																									
Mumbai , , , 400064 , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Intercom																								
Complain :	101 Phone is dead																								
Technician Comment :	201 cable issue after check continuity use another pair and working ok and 101 between instrument 2pair cable joint get more much carbon as fungus so rejoint and working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	201 cable issue after check continuity use another pair and working ok and 101 between instrument 2pair cable joint get more much carbon as fungus so rejoint and working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-09-2020 08:58:36</td><td>Atique Salmani</td><td>Completed</td><td>201 cable issue after check continuity use another pair and working ok and 101 between instrument 2pair cable joint get more much carbon as fungus so rejoint and working ok.</td><td></td></tr><tr><td>01-09-2020 05:13:16</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>01-09-2020 12:48:41</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	01-09-2020 08:58:36	Atique Salmani	Completed	201 cable issue after check continuity use another pair and working ok and 101 between instrument 2pair cable joint get more much carbon as fungus so rejoint and working ok.		01-09-2020 05:13:16	Atique Salmani	New		-	01-09-2020 12:48:41	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-08-2020 10:11:51</td><td>Atique Salmani</td><td>one intercom com issue in lift nmbr 1 there is issue in instrument its work sometime sometime not work I have check this aftr swap the instrumnet now its working but need to changed the phone line ok.</td></tr><tr><td>10-06-2020 11:28:28</td><td>Neeraj Chauhan</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	17-08-2020 10:11:51	Atique Salmani	one intercom com issue in lift nmbr 1 there is issue in instrument its work sometime sometime not work I have check this aftr swap the instrumnet now its working but need to changed the phone line ok.	10-06-2020 11:28:28	Neeraj Chauhan												
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