







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE1373</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	9820702766																																		
<b>Technician Name :</b>	Yash Doshi		<b>Technician Mobile :</b>	8080922986																															
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	14-03-2020 11:03:21																																
<b>Vendor Details :</b>																																			
Company Name/Client Name :	Pearly Shell Apts CHSL	Customer's Mobile :	9820702766	Name :	Thomos Sir																														
<b>Address :</b>																																			
Mumbai , , , 400064 , Maharashtra																																			
<b>AMC Details :</b>																																			
Expiry Date :	13-03-2021 12:00:00		Type :	Non-Comprehensive																															
<b>Product Name :</b>	CCTV																																		
<b>Complain :</b>	cameras issue																																		
<b>Technician Comment :</b>	smpls issue of access n cctv changed with new one one for cctv as dvr was off also hdd is under observation one for access																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	smpls issue of access n cctv changed with new one one for cctv as dvr was off also hdd is under observation one for access																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-05-2020 03:35:16</td><td>YashDoshi</td><td>Completed</td><td>smpls issue of access n cctv changed with new one one for cctv as dvr was off also hdd is under observation one for access</td><td></td></tr><tr><td>17-03-2020 02:02:29</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>16-03-2020 09:53:12</td><td>YashDoshi</td><td>Work Pending</td><td>ground floor camera view ok and usb extender is fulty and cable is ok</td><td></td></tr><tr><td>14-03-2020 01:56:21</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr><tr><td>14-03-2020 11:03:21</td><td>YashDoshi</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-05-2020 03:35:16	YashDoshi	Completed	smpls issue of access n cctv changed with new one one for cctv as dvr was off also hdd is under observation one for access		17-03-2020 02:02:29	YashDoshi	New		-	16-03-2020 09:53:12	YashDoshi	Work Pending	ground floor camera view ok and usb extender is fulty and cable is ok		14-03-2020 01:56:21	YashDoshi	New		-	14-03-2020 11:03:21	YashDoshi	New		-
Date Time	Technician Name	Status	Remark	Sign																															
18-05-2020 03:35:16	YashDoshi	Completed	smpls issue of access n cctv changed with new one one for cctv as dvr was off also hdd is under observation one for access																																
17-03-2020 02:02:29	YashDoshi	New		-																															
16-03-2020 09:53:12	YashDoshi	Work Pending	ground floor camera view ok and usb extender is fulty and cable is ok																																
14-03-2020 01:56:21	YashDoshi	New		-																															
14-03-2020 11:03:21	YashDoshi	New		-																															
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>22-03-2021 09:57:35</td><td>Ravi Rajbhar</td><td>1101 Line ok instrument issue and reception line ok keypad issue only</td></tr><tr><td>11-03-2021 09:51:07</td><td>Ravi Rajbhar</td><td>power was off due to shot circuit on 10.03.2021</td></tr></tbody></table>					Date Time	Technician Name	Remark	22-03-2021 09:57:35	Ravi Rajbhar	1101 Line ok instrument issue and reception line ok keypad issue only	11-03-2021 09:51:07	Ravi Rajbhar	power was off due to shot circuit on 10.03.2021																					
Date Time	Technician Name	Remark																																	
22-03-2021 09:57:35	Ravi Rajbhar	1101 Line ok instrument issue and reception line ok keypad issue only																																	
11-03-2021 09:51:07	Ravi Rajbhar	power was off due to shot circuit on 10.03.2021																																	