

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13632</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|----------------------------------------|---------------------------------------------------------------------------------------|-------------------------|-----------|-----------------|--------|---------------------|-----------------|------------------------------------------------------------------------------------------------------------------------|---------------------|-----------------|-------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 28195852                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                        | <b>Technician Mobile :</b>             | 8080922985                                                                            |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                                               | 24-12-2024 01:28:36                    |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>       | The Saraswati Vidyalaya                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>Customer's Mobile :</b>                                                                                             | 28195852                               | <b>Name :</b>                                                                         | The Saraswati Vidyalaya |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , 401105 , Maharashtra       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                        | <b>Type :</b>                          |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                   | EPABX                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                       | extension no. 40 not working                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | 40 no issue resoved and all working ok                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                         | 40 no issue resoved and all working ok                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>26-12-2024 11:38:44</td><td>Siddhesh Chavan</td><td>Completed</td><td>40 no issue resoved and all working ok</td><td></td></tr><tr><td>26-12-2024 10:53:33</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                        |                                        |                                                                                       |                         | Date Time | Technician Name | Status | Remark              | Sign            | 26-12-2024 11:38:44                                                                                                    | Siddhesh Chavan     | Completed       | 40 no issue resoved and all working ok          |  | 26-12-2024 10:53:33 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                                                 | Remark                                 | Sign                                                                                  |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| 26-12-2024 11:38:44                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Completed                                                                                                              | 40 no issue resoved and all working ok |  |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| 26-12-2024 10:53:33                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                                    |                                        | -                                                                                     |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-12-2024 01:51:09</td><td>Siddhesh Chavan</td><td>Epbax install done and One line cheking pending because flat lock 3rd floor phone issue and computer cabin phone issue</td></tr><tr><td>28-11-2024 11:16:10</td><td>Siddhesh Chavan</td><td>Phone ok ssystem Card issue need to Change Card</td></tr></tbody></table>                                    |                                                                                                                        |                                        |                                                                                       |                         | Date Time | Technician Name | Remark | 17-12-2024 01:51:09 | Siddhesh Chavan | Epbax install done and One line cheking pending because flat lock 3rd floor phone issue and computer cabin phone issue | 28-11-2024 11:16:10 | Siddhesh Chavan | Phone ok ssystem Card issue need to Change Card |                                                                                       |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                                                 |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| 17-12-2024 01:51:09                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Epbax install done and One line cheking pending because flat lock 3rd floor phone issue and computer cabin phone issue |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |
| 28-11-2024 11:16:10                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Phone ok ssystem Card issue need to Change Card                                                                        |                                        |                                                                                       |                         |           |                 |        |                     |                 |                                                                                                                        |                     |                 |                                                 |                                                                                       |                     |                 |     |  |   |