

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2424</b> |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|----------------------------|------------|--------|-----------|-----------------|--------|---------------------|----------------|---------------------------------------------------------------------------------------------------------|---------------------|----------------|-----------------------------------------------------|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9321756273                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         | <b>Technician Mobile :</b> | 8080922985 |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                                | 14-12-2020 05:51:14        |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| Company Name/Client Name :             | Atul Tower                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :                                                                                     | 9321756273                 | Name :     | Thakur |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                         | Type :                     |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | 1 camera fallen and some cameras issue                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                         |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-12-2020 05:51:32</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>14-12-2020 05:51:14</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                 |                                                                                                         |                            |            |        | Date Time | Technician Name | Status | Remark              | Sign           | 14-12-2020 05:51:32                                                                                     | Siddhesh Chavan     | New            |                                                     | - | 14-12-2020 05:51:14 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                                  | Remark                     | Sign       |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| 14-12-2020 05:51:32                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                     |                            | -          |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| 14-12-2020 05:51:14                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                     | New                                                                                                     |                            | -          |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-02-2021 10:24:24</td><td>Atique Salmani</td><td>fuse of rack extention burn and also dvr adaptr faulty changed 12volt 5amps smps as adaptor working ok.</td></tr><tr><td>29-12-2020 10:42:10</td><td>Atique Salmani</td><td>ppm comeated 2 cameras stand break need to changed.</td></tr></tbody></table> |                                                                                                         |                            |            |        | Date Time | Technician Name | Remark | 03-02-2021 10:24:24 | Atique Salmani | fuse of rack extention burn and also dvr adaptr faulty changed 12volt 5amps smps as adaptor working ok. | 29-12-2020 10:42:10 | Atique Salmani | ppm comeated 2 cameras stand break need to changed. |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                                  |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| 03-02-2021 10:24:24                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                      | fuse of rack extention burn and also dvr adaptr faulty changed 12volt 5amps smps as adaptor working ok. |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |
| 29-12-2020 10:42:10                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                      | ppm comeated 2 cameras stand break need to changed.                                                     |                            |            |        |           |                 |        |                     |                |                                                                                                         |                     |                |                                                     |   |                     |                 |     |  |   |