Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

| Service Status De | | | | | | | |
|----------------------------------|--|--------------------|--------------|---|---|-----------|--|
| Priority : | Low | | | | | | |
| Created By: | Admin - Apurva Vajaria | | | | | | |
| Complaint Mob. No. : | 8108303036 | | | | | | |
| Technician Name : | Atique Salmani | | Techr | ician Mobile : 8080922984 | | | |
| Ticket Type : | Complain Date & Time: | | 26-10 | 26-10-2021 10:34:28 | | | |
| Vendor Details : | | | | | | | |
| Company Name/Client Name : | Keval Export Mahape | Customer's Mob | oile : 81083 | 303036 | Name : | Tejus Sir | |
| Address: | | | • | | | | |
| Mumbai , , , , Maharashtra | | | | | | | |
| AMC Details: | | | _ | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | Type: | | | |
| Product Name: | Access | | | | | | |
| Complain: | Biometric issue & Access Survey | | | | | | |
| Technician Comment : | changed adaptor and working ok and also servey of access cable need 10 mter approx one SMPS lock and no touch conectors of device also check cctv hdd bad sector and playback data available from 12 August to $26/10/21$ in hikvision.and cp 11 port empty need to add some cameras . | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | |
| Remark: | changed adaptor and working ok and also servey of access cable need 10 mter approx one SMPS lock and no touch conectors of device also check cctv hdd bad sector and playback data available from 12 August to $26/10/21$ in hikvision.and cp 11 port empty need to add some cameras . | | | | | | |
| Status History : | Date Time | Technician Name | Status | Ren | nark | Sign | |
| | 26-10-2021 11:25:40 | Atique Salmani | Completed | changed adaptor a and also servey of 10 mter approx on no touch conectors check cctv hdd bar playback data avai August to 26/10/21 cp 11 port empty reameras. | access cable need the SMPS lock and s of device also d sector and tilable from 12 I in hikvision.and | Dy | |
| | 26-10-2021 10:36:01 | Atique Salmani | New | | | - | |
| | 26-10-2021 10:34:28 | Atique Salmani | New | | | - | |

| Previous | S |
|----------|----|
| Complai | in |
| History | : |

| Date Time | Technician Name | Remark |
|---------------------|-----------------|--|
| 03-09-2021 10:42:02 | Ravi Rajbhar | ppm done off CCTV system and time attendance machine all ok working done canfirm to client and one time attendance divice remove and store to client |
| 22-07-2021 11:00:16 | MayurYadav | cable dressing for dvr done and one camera remove and shifting done |