

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7789</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|-------------------------------------------------|---------------------------------------------------------------------------------------|------------------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------|---------------------|--------------|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8108303036                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                   | <b>Technician Mobile :</b>                      | 8411951301                                                                            |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                          | 06-03-2023 10:28:03                             |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Company Name/Client Name :             | Keval Export Vashi                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Customer's Mobile :                                                               | 8108303036                                      | Name :                                                                                | Tejas Sir-keval Export |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Expiry Date :                          | 31-05-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                   | Type :                                          | Non-Comprehensive                                                                     |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | Time And Attendance                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | 1 finger need to add                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | Finger added in panel Panel offline issue solve                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | Finger added in panel Panel offline issue solve                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                   |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-03-2023 11:32:30</td><td>MayurYadav</td><td>Completed</td><td>Finger added in panel Panel offline issue solve</td><td></td></tr><tr><td>08-03-2023 10:36:50</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>06-03-2023 11:34:37</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                   |                                                 |                                                                                       |                        | Date Time | Technician Name | Status | Remark              | Sign         | 08-03-2023 11:32:30           | MayurYadav          | Completed    | Finger added in panel Panel offline issue solve                                   |  | 08-03-2023 10:36:50 | MayurYadav | New |  | - | 06-03-2023 11:34:37 | MayurYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                            | Remark                                          | Sign                                                                                  |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 08-03-2023 11:32:30                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Completed                                                                         | Finger added in panel Panel offline issue solve |  |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 08-03-2023 10:36:50                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                               |                                                 | -                                                                                     |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 06-03-2023 11:34:37                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | New                                                                               |                                                 | -                                                                                     |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-02-2023 11:43:11</td><td>PravinJagade</td><td>Ppm done. All camera working.</td></tr><tr><td>28-01-2023 09:54:27</td><td>PravinJagade</td><td>1 new camera install working done. Recording on. And 2 camera angle setting done.</td></tr></tbody></table>                                                                                                                                                                                       |                                                                                   |                                                 |                                                                                       |                        | Date Time | Technician Name | Remark | 06-02-2023 11:43:11 | PravinJagade | Ppm done. All camera working. | 28-01-2023 09:54:27 | PravinJagade | 1 new camera install working done. Recording on. And 2 camera angle setting done. |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                            |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 06-02-2023 11:43:11                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Ppm done. All camera working.                                                     |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 28-01-2023 09:54:27                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 1 new camera install working done. Recording on. And 2 camera angle setting done. |                                                 |                                                                                       |                        |           |                 |        |                     |              |                               |                     |              |                                                                                   |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |