




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE4143</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	8108303036																													
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	29-10-2021 01:22:48																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Keval Export Vashi	Customer's Mobile :	8108303036	Name :	Tejas Sir-keval Export																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	31-05-2021 12:00:00		Type :	Non-Comprehensive																										
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	DVR Beep Sound issue																													
<b>Technician Comment :</b>	DVR beep sound issue resolved and ok working done only HDD not showing in dvr sata cable and power cable clean-up and DVR restart and HDD showing in DVR and ok working HDD and recording on in DVR date and time ok																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	DVR beep sound issue resolved and ok working done only HDD not showing in dvr sata cable and power cable clean-up and DVR restart and HDD showing in DVR and ok working HDD and recording on in DVR date and time ok																													
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-10-2021 09:52:01</td><td>Ravi Rajbhar</td><td>main door not touch exit switch change and faulty take to office all ok working done of access</td></tr><tr><td>15-09-2021 10:38:03</td><td>Neeraj Chauhan</td><td>biometric device finger not working and 1 biometric device and 1 remote control sent office for checking.</td></tr></tbody></table>					Date Time	Technician Name	Remark	08-10-2021 09:52:01	Ravi Rajbhar	main door not touch exit switch change and faulty take to office all ok working done of access	15-09-2021 10:38:03	Neeraj Chauhan	biometric device finger not working and 1 biometric device and 1 remote control sent office for checking.																
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