

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE2576</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|----------------|---------------------|---------------------|--------------|---------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8108303036                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                   | <b>Technician Mobile :</b>                                                            | 8080922965                                                                            |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                                                          | 18-01-2021 10:30:52                                                                   |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Keval Export Turbe                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                                                               | 8108303036                                                                            | Name :                                                                                | Tejas Sir |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 30-07-2021 12:00:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                   | Type :                                                                                | Non-Comprehensive                                                                     |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Access                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | No touch issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | new no touch install second door canfirm to Apurva sir and faulty return office check                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | new no touch install second door canfirm to Apurva sir and faulty return office check                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-01-2021 12:04:12</td><td>Ravi Rajbhar</td><td>Completed</td><td>new no touch install second door canfirm to Apurva sir and faulty return office check</td><td></td></tr><tr><td>18-01-2021 10:31:21</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>18-01-2021 10:30:53</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                   |                                                                                       |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign           | 18-01-2021 12:04:12 | Ravi Rajbhar        | Completed    | new no touch install second door canfirm to Apurva sir and faulty return office check             |  | 18-01-2021 10:31:21 | Ravi Rajbhar | New |  | - | 18-01-2021 10:30:53 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                                                            | Remark                                                                                | Sign                                                                                  |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 18-01-2021 12:04:12                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                         | new no touch install second door canfirm to Apurva sir and faulty return office check |  |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 18-01-2021 10:31:21                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                               |                                                                                       | -                                                                                     |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 18-01-2021 10:30:53                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                               |                                                                                       | -                                                                                     |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>16-08-2022 10:14:24</td><td>Atique Salmani</td><td></td></tr><tr><td>05-08-2022 10:22:33</td><td>PravinJagade</td><td>Beep sound due to video loss for one camera, camera faulty need to check camera taking to office.</td></tr></tbody></table>                                                                                                                                                                                                                                              |                                                                                                   |                                                                                       |                                                                                       |           | Date Time | Technician Name | Remark | 16-08-2022 10:14:24 | Atique Salmani |                     | 05-08-2022 10:22:33 | PravinJagade | Beep sound due to video loss for one camera, camera faulty need to check camera taking to office. |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                                                            |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 16-08-2022 10:14:24                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                   |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 05-08-2022 10:22:33                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Beep sound due to video loss for one camera, camera faulty need to check camera taking to office. |                                                                                       |                                                                                       |           |           |                 |        |                     |                |                     |                     |              |                                                                                                   |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |